



Russell Hobbs

INSTRUCTIONS AND WARRANTY



MODEL NO. RHB356 RUSSELL HOBBS VELOCITY DARK 1,5L JUG BLENDER

1-year standard warranty
Warranty will be extended another year if you register your product
online within 12 months of purchase
(visit <https://russellhobbswarranty.co.za/>)



Thank you for purchasing the Russell Hobbs Velocity Dark 1.5L Jug Blender. Each unit has been manufactured to ensure safety, reliability and ease of use. Before use, please read the instructions carefully and keep it for future reference. Should you pass the unit on, please ensure that you also pass the instruction manual.

FEATURES OF THE RUSSELL HOBBS VELOCITY DARK 1.5L JUG BLENDER

- Powerful 1300W motor
- 1.5L Glass Jug with double lock safety feature
- 6 Stainless Steel Blades with air flow design
- Stepless Speed control with tracking light
- 3 preset programs with LED lights (pulse, ice crusher, smoothie)
- Ideal for chopping, mixing & blending
- Removable cap filter for easy filling mid blend
- Detachable glass jar and blades for easy cleaning
- Overheat protector and double safety lock system
- Non-slip feet for added stability
- Safety switch with automatic overheating protection
- For domestic use only
- 1-year standard warranty. Warranty will be extended for another year if you register your product online within 12 months of purchase (visit <https://russellhobbswarranty.co.za/>)

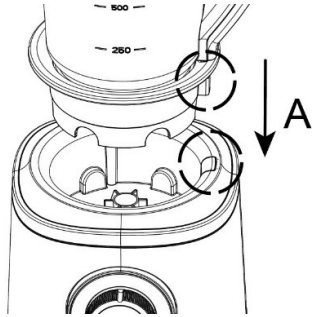
IMPORTANT SAFEGUARDS

When using your Russell Hobbs food processor, basic safety precautions should always be followed including the following:

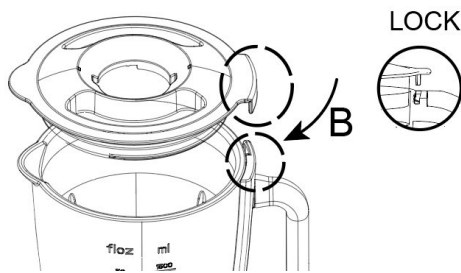
1. Read all instructions and save the instructions provided with this appliance.
2. Do not put the motor unit in water or any other liquid; do not use it in a bathroom or near any source of water.
3. Do not use outdoors.
4. The blender must be used only by a responsible adult.
5. Switch OFF and unplug the blender from the main power supply outlet before dismantling or cleaning.
6. The blender is fitted with a safety switch to prevent the motor operating unless the jug is in place. Do not use this to switch the blender on and off.
7. Turn the switch to standby "0" / "OFF" before fitting/ removing the jug to/ from the motor/ base unit.
8. Turn the switch to standby "0" / "OFF" and wait until the blades come to a complete stop before removing the lid from the jug, and before removing the jug from the motor/ base unit.
9. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
10. Children should be supervised to ensure that they do not play with the appliance.
11. Do not use the blender without first locking the lid in place.
12. Do not fill the jug with boiling liquids. Allow liquids to cool to a lukewarm temperature before you put them in the jug. This type of temperature would be comfortable to the touch.
13. Do not put your hand into the jug, even when it has been removed for cleaning – the blades are very sharp.
14. Do not come into contact with moving parts.
15. Do not put any other object (spoon, spatula, etc.) Into the jug while the blender is plugged in.
16. Do not leave the blender unattended when plugged in.
17. Misuse of this appliance can result in injury.
18. Position the motor unit on a dry, firm, level surface, close to a power socket and out of reach of children.
19. Route the mains lead so that it cannot be caught accidentally or tripped over.
20. Keep the blender and the mains lead away from hotplates, hobs and burners.
21. Store the blender away from direct sunlight and fluorescent light where possible.

22. Do not let the jug overflow. If liquid gets under the motor unit, it may be sucked into the motor, damaging it.
23. Do not fill the jug above the MAX. mark. If you do, the contents may force the lid off when you start the motor.
24. The blender is equipped with a powerful motor and therefore processes very quickly. Due to its efficiency there is no need to run the motor for more than 1 minutes at a time.
25. Do not run the motor for more than 1 minutes, either continuously, or using the pulse setting, otherwise it may overheat. After 1 minutes use, switch it off for at least 1 minutes allowing it to cool to room temperature and allowing it recover.
26. Do not use the blender for any purpose other than those described in these instructions.
27. Do not run the blender empty, as it may overheat.
28. Do not operate the blender after it malfunctions. If the mains lead or plug is damaged, return the blender to the manufacturer in order to avoid any hazard.
29. Children should be supervised to ensure that they do not play with the appliance.
30. Always turn the power off at the power outlet before you remove the plug. Remove by grasping the plug. Do not pull on the electrical cord.
31. This appliance is designed for processing household quantities; it is not suitable for commercial purposes. Use the appliance only for the purpose it was designed for.
32. Do not use this appliance if it or parts of it show visible damage or if the appliance has been dropped.
33. Do not attempt to make any modifications to this appliance.
34. To avoid any risk and to remain within warranty, repairs to this appliance must be carried out by an authorised service agent only.
35. To reduce the risk of injury, never place the blade assembly on the base without the jar properly attached.
36. If the supply cord is damaged, it must be replaced by the manufacturer, its authorised service agent or similarly qualified persons in order to avoid any hazard.
37. Switch off the appliance and disconnect from the power supply before changing accessories or approaching parts that move when in use.
38. Use only accessories provided by the manufacturer for this appliance.
39. Do not run this appliance with an external timer or remote control system.

OPERATING INSTRUCTIONS



- Place the motor base on the flat and dry stable platform.
- Make sure the blender is switched off (switched to the 'off' setting)
- Insert the fully assembled jug into the motor unit, ensuring the safety lock (A) guides are in place
- Place the ingredients that you wish to process into the glass jug.



- Put the lid on the glass jug and turn clockwise to securely close. Ensure the lid safety lock guides are in place (B)
- Place the lid cap into the hole in the lid. It is not a good idea to run the blender without the lid cap in place, especially if only solid ingredients are used. They may be ejected through the hole once they hit the blades.
- Switch on the motor by turning the dial clockwise.
- Turn the dial clockwise to blend.
- Follow the below operating speed instructions

OPERATING SPEEDS

The blender has stepless speed control and 3 preset programs.



Place the motor base on a flat and dry stable platform

Plug the blender into a mains supply pocket.

The speed dial will light up once switched on:

- Red light: The accessories are not assembled correctly or locked in place. Ensure all accessories and the jug is locked in place.
- Blue light: The machine is ready for use

STEPLESS SPEED CONTROL



The blender has stepless speed control. Turn the dial to minimum to start working at slow speed. Increase the speed by turning the dial clockwise until the maximum speed is reached.

Note: The blender can be used for up to 1 minute without stopping (this is one cycle). Ensure the appliance is cooled down for at least 2 minutes after each cycle. After the third cycle the blender should be switched off for 5 minutes.

3 PRESET PROGRAM SPEEDS

The blender has 3 preset programs: Pulse, ice crushing, smoothie.



Turn the dial to the mode position to operate one of the 3 preset programs. The 3 Preset buttons will light up blue. When the program is selected, only the selected program button will light up.



Pulse mode: The pulse function provides a quick, powerful burst of blending action, allowing you more control over blending speed and consistency. Use this function for short, controlled blending to break down tougher ingredients, achieve chunkier textures, or prevent over-processing. Press and hold the 'pulse' button for a brief moment, then release it. Repeat in short bursts until you reach the desired texture



Ice crushing mode: The ice-crushing function is specially designed to crush ice into fine, even pieces, ideal for smoothies, cocktails, or frozen treats. This function is optimized to handle the hardness of ice cubes, so it's efficient and effective. Press the 'ice crushing' button and the blender will turn on and off automatically for a set period of time. Press the button to cancel the mode.



Smoothie blending mode: The smoothie function is designed to blend fruits, vegetables, and liquids into a smooth, creamy consistency, ideal for shakes, smoothies, and other nutritious drinks. This function optimizes blending speed and duration to fully incorporate ingredients, even tougher ones like frozen fruits or leafy greens. Press the 'smoothie' button and the blender will start working and increase the speed until it reaches max speed. The blender will work for 2 minutes before switching off automatically.

TIPS FOR USING THE BLENDER

- Do not blend dry, thick or heavy mixtures for more than 60 seconds continuously. Let the appliance cool down before continue operating the appliance again.
- Do not place the lid into boiling water as it may deform.
- To achieve the best results when pureeing solid ingredients, place small portions into the glass jug one by one instead of placing a large quantity all at once.
- If you are processing solid ingredients, cut them into small pieces (2-3cm) first.
- When mixing solid ingredients start off first with a small amount of liquid. Gradually add more and more liquid through the opening in the lid.
- For stirring solid or very thick liquid ingredients we recommend that you use the blender in pulse mode to prevent the blades from becoming stuck.
- Always place your hand on top of the blender when you are operating the device.
- Be careful when processing lukewarm liquids.

CLEANING AND MAINTENANCE

- This appliance is for household use only and is not user-serviceable.
- Do not open or change any parts by yourself. Please refer to a qualified electrical service department or return to the supplier if servicing is necessary.
- Always remember to unplug the unit from the electrical outlet when not in use and before cleaning.
- Do not use bleach or other abrasive substance or solvents to clean your appliance as it can be damaging to the finish.
- Do not immerse the whole unit in water or any other liquid, or hold it under a running tap to clean.
- Unplug the blender from the mains before cleaning and storing away.
- Clean soon after use, to prevent residues settling inside the jug.
- Remove the jug from the motor unit. Wash the jug, lid and measuring cup in warm soapy water, rinse well, then turn the jug upside down to drain and dry.
- Keep hands out of the jug – BLADES ARE VERY SHARP.
- If it is left for too long without cleaning and bits have glued themselves to the inside of the jug, use a nylon brush to remove. If this does not work – crush a few ice cubes in it.
- Wipe the outside of the motor unit with a clean damp cloth.
- Do not put the motor unit in water or any other liquid.

QUICK CLEAN OF THE GLASS JUG

Empty the glass jug and fill it with water. Place the glass jug on the motor and turn the dial several times. Empty the glass jug and rinse until clean.

THOROUGH CLEANING OF THE DISMANTLED GLASS JUG

Ensure that the glass jug is completely empty before you unscrew the blade assembly. Be careful when handling the blade. All removable parts are suitable for the dishwasher. Note that the dishwasher can affect the surface finishes. Do not use harsh or abrasive cleaning agents or solvents.

STORING THE BLENDER

- Unplug the unit from the wall outlet and clean all the parts as instructed above. Ensure that all parts are dry before storing.
- Store the appliance in its box or in a clean, dry place.
- Never store the appliance while it is still dirty.
- Never wrap the power cord around the appliance.

SERVICING THE APPLIANCE

There are no user serviceable parts in this blender. If the unit is not operating correctly, please check the following:

- You have followed the instructions correctly
- That the unit has been wired correctly and that the wall socket is switched on.
- That the mains power supply is ON.
- That the plug is firmly in the mains socket.

If the appliance still does not work after checking the above:

- Consult the retailer for possible repair or replacement. If the retailer fails to resolve the problem and you need to return the hand mixer and make sure that:

- The unit is packed carefully back into its original packaging.
- Proof of purchase is attached.
- A reason is provided for why it is being returned.

If the supply cord is damaged, the manufacturer or an authorised service agent must replace it, in order to avoid any hazard. If service becomes necessary within the warranty period, the hand mixer should be returned to an approved Home of Living Brands (Pty) Limited-service centre. Servicing outside the warranty period is still available, but will, however, be chargeable.

**PLEASE AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE
IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE PRODUCED.**

1 YEAR STANDARD WARRANTY

Warranty will be extended for another year if you register your product online within 12 months of purchase (visit <https://russellhobbswarranty.co.za/>)

WARRANTY AND EXTENDED WARRANTY

1. Home of Living Brands (Pty) Limited ("Home of Living Brands") warrants to the original purchaser of this product ("the customer") that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase ("warranty period").
2. Home of Living Brands shall extend the warranty period for a further period of 1(one) year ("extended warranty period*"), on condition that the purchaser registers the product on the website, within 12 months from the date of purchase of the product. The website address for registration is as follows: <https://russellhobbswarranty.co.za/>.
3. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product ("the supplier") thereof within the warranty period or if applicable, the extended warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
4. The faulty product must be taken to the supplier's service centre to exercise the warranty.
5. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where (a) the customer is not the cause of the product breaking, and (b) the product has been used for the intended purpose stipulated in the product manual. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.
6. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer. In this regard any accessories supplied with the product by the supplier, may be excluded in this warranty or extended warranty (see Exclusions to Warranty and Extended Warranty document).
7. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer, subject to the supplier's discretion.
8. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

HOME OF LIVING BRANDS (PTY) LTD (JOHANNESBURG)
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www.homeoflivingbrands.com
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EXCLUSIONS TO WARRANTY AND EXTENDED WARRANTY

1. Any accessories supplied with the product, including but not limited to, bowls, jugs, mills or carafes made either of glass or plastic and supplied with this appliance (hereinafter referred to as "the accessory or accessories"), is warranted to be free from material and workmanship defects for the duration of the appliance warranty.
2. The accessories should give trouble free service when used in accordance with the directions described in the instruction manual. However, the accessories will be damaged if subjected to impact, and this damage is not covered by the warranty. Such impact damage can occur either from the outside (if for example it is dropped or knocked against a hard surface), or from within (if for example foreign objects are placed within the accessories and the power is switched on).
3. Should you need to replace an accessory during the warranty period; a claim for a free replacement will only be considered if the item (including all shards and broken parts) is returned to the nearest HOLB service centre for examination.
4. The remains of the accessory will be carefully examined by the relevant professionals and if it is determined (at the sole discretion of HOLB) that the damage was caused by impact, then the claim will be refused and will not be covered by the warranty or any extended warranty.
5. Any replacement part provided in terms of clause 4 above will become a chargeable item payable by the customer.