



Russell Hobbs

INSTRUCTIONS AND WARRANTY



MODEL NO. RHSJ370 RUSSELL HOBBS VELOCITY DARK SLOW JUICER

1-year standard warranty
Warranty will be extended another year if you register your product
online within 12 months of purchase
(visit <https://russellhobbswarranty.co.za/>)



Thank you for purchasing the Russell Hobbs Velocity Dark Slow Juicer. Each unit has been manufactured to ensure safety, reliability and ease of use. Before use, please read the instructions carefully and keep it for future reference. Should you pass the unit on, please ensure that you also pass the instruction manual.

FEATURES OF THE RUSSELL HOBBS VELOCITY DARK SLOW JUICER

- 300W DC Motor
- Low 65 RPM cold press extracting
- Large 75mm feeding chute
- Quiet 65 dBA operation
- 3-in-1 Processing: Juice, raw milk, sorbet
- 3 speed controls
- 800ml juicer cup, 1000ml pulp cup and cleaning brush included
- Double lock safety system
- Overheat protector and double safety lock system
- Non-slip feet for added stability
- For domestic use only
- 1-year standard warranty. Warranty will be extended for another year if you register your product online within 12 months of purchase (visit <https://russellhobbswarranty.co.za/>)

IMPORTANT SAFEGUARDS

When using your Russell Hobbs slow juicer, basic safety precautions should always be followed including the following:

1. Read all instructions and save the instructions provided with this appliance.
2. Do not put the motor unit in water or any other liquid; do not use it in a bathroom or near any source of water.
3. Do not use outdoors.
4. The slow juicer must be used only by a responsible adult.
5. Switch OFF and unplug the slow juicer from the main power supply outlet before dismantling or cleaning.
6. Turn the switch to standby "0" / "OFF" before fitting/ removing the jug to/ from the motor/ base unit.
7. Turn the switch to standby "0" / "OFF" and wait until the appliance come to a complete stop before removing the lid of the bowl or any working parts.
8. Be very careful when you handle the pressing screw. Be especially careful when you remove

them from the bowl, when you empty the bowl or when you clean them. The cutting edges of the pressing screw are very sharp.

9. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
10. Children should be supervised to ensure that they do not play with the appliance.
11. Do not use the slow juicer without first locking the lid in place.
12. Do not come into contact with moving parts.
13. Do not use any other object (spoon, spatula, etc.) to push ingredients down the feed tube while the slow juicer is working.
14. Do not leave the slow juicer unattended when plugged in.
15. Misuse of this appliance can result in injury.
16. Position the motor unit on a dry, firm, level surface, close to a power socket and out of reach of children.
17. Route the mains lead so that it cannot be caught accidentally or tripped over.
18. Keep the slow juicer and the mains lead away from hotplates, hobs and burners.
19. Store the slow juicer away from direct sunlight and fluorescent light where possible.
20. Do not exceed the maximum content indicated on the bowl.
21. The maximum load is 500g of rich water fruit (cut in 2X2cm pieces without core) each operation per time.
22. The slow juicer has an overload protection feature that activates if too much food causes a jam. In this case, the machine will stop automatically. Turn the dial to "R" for 5 seconds, then turn it to "0". Remove the lid and clear the jammed food inside.
23. Do not let the jug overflow. If liquid gets under the motor unit, it may be sucked into the motor, damaging it.
24. Do not use the slow juicer for any purpose other than those described in these instructions.
25. Do not run the slow juicer empty, as it may overheat.
26. Do not operate the slow juicer after it malfunctions. If the mains lead or plug is damaged, return the blender to the manufacturer to avoid any hazard.
27. Children should be supervised to ensure that they do not play with the appliance.
28. Always turn the power off at the power outlet before you remove the plug. Remove by grasping the plug. Do not pull on the electrical cord.
29. This appliance is designed for processing household quantities; it is not suitable for commercial purposes. Use the appliance only for the purpose it was designed for.
30. Do not use this appliance if it or parts of it show visible damage or if the appliance has been dropped.

31. Do not attempt to make any modifications to this appliance.
32. To avoid any risk and to remain within warranty, repairs to this appliance must be carried out by an authorised service agent only.
33. If the supply cord is damaged, it must be replaced by the manufacturer, its authorised service agent or similarly qualified persons to avoid any hazard.
34. Switch off the appliance and disconnect from the power supply before changing accessories or approaching parts that move when in use.
35. Use only accessories provided by the manufacturer for this appliance.
36. Do not run this appliance with an external timer or remote-control system.

OPERATING INSTRUCTIONS

WARNING: Do not switch directly from “1” to “R” as doing so may damage the machine.

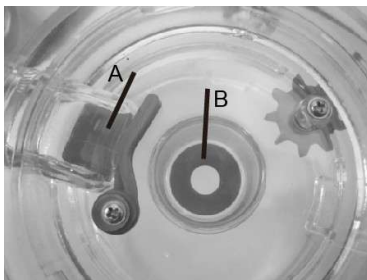
Turn the control to “0” and wait until the machine has completely stopped before selecting the next speed. The product has an overload protection feature that activates if too much food causes a jam. In this case, the machine will stop automatically. If the product stops due to a jam, set the control to “R” for 5 seconds, then turn it to “0”. Remove the lid and clear the jammed food inside.

FRUIT/ VEGETABLE JUICER INSTRUCTIONS



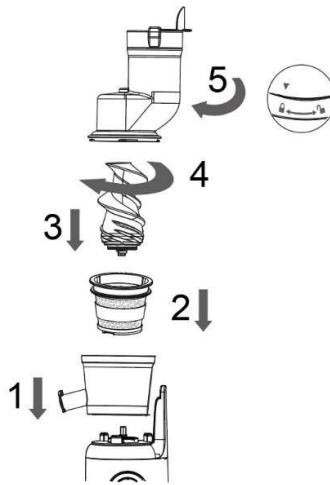
Juice extractor

Ensure all silicone parts are in good condition and correctly installed as outlined below

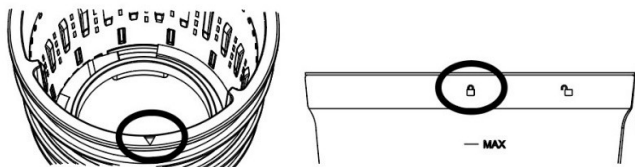


A. Outlet Tube Fixer: Insert the outlet tube fixer securely into the outlet tube. Failure to do so may result in leakage during operation.

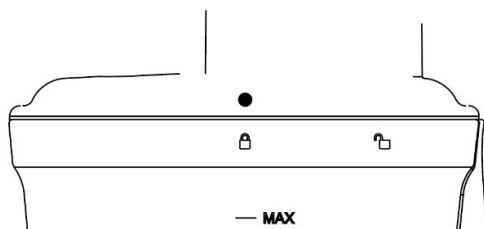
B. Seal Ring: Fit the seal ring properly onto the bowl. Incorrect installation may prevent the pressing screw from aligning with the filter and can cause leakage.



- Place the motor base on the flat and dry stable platform.
- Make sure the slow juicer is switched off (switched to the 'off' setting)
- Insert the bowl securely onto the motor base. (1)
- Insert the filter into its holder.(2) Align the triangle mark on the filter edge with the lock symbol on the top of the bowl.



- Place the pressing screw into the bowl and rotate it gently to ensure it is correctly seated.
- Attach the lid to the bowl. Align the lid mark with the lock/unlock symbol on the top of the bowl, then lock it into position.



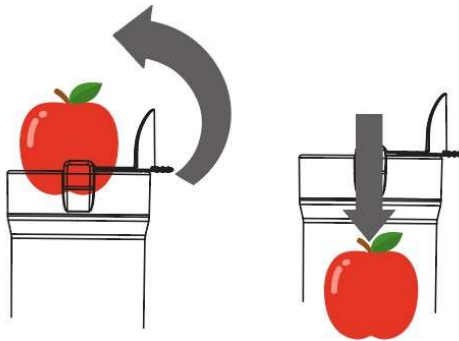
- Place the 1000ml pulp collector cup below the pulp extractor shoot (left hand side) and the 800ml juicer cup below the juice extractor shoot (right hand side)
- **IMPORTANT:** Ensure that all alignment marks are perfectly matched with the corresponding body marks. If the marks are not aligned correctly, the product may not operate.

OPERATING INSTRUCTIONS

- Turn the control dial to position “1” for normal forward operation.
- Place the ingredients into the feeding tube.
- Use the pusher to gently press the fruit down into the tube. Do not force or overload.

OPERATING GUIDELINES

- Only soft, water-rich fruits may be inserted whole into the feeding tube.
- Hard foods such as carrots should be cut into four pieces to prevent jamming inside the tube.
- Fibrous foods like celery are not recommended for use with this appliance.



- **IMPORTANT:** This appliance is not designed for continuous operation. Before adding the next piece of fruit, ensure the previous piece has been completely pressed down.
- **AFTER OPERATION:** Turn the control dial to “R” for 5-10 seconds. This will make it easier to remove the lid from the bowl.

RAW MILK EXTRACTION INSTRUCTIONS

Vegetable Milk refers to soaked soybean milk, soaked peanut milk, or soaked almond milk. This function is not intended for other types of food.

Operate the slow juicer in the same way as for fruit juicing (follow the above instructions), with the following important warnings:

- **Soaking Requirement:** Soybeans, peanuts, and almonds must be soaked in water for at least 24 hours before use. Failure to soak properly may damage the pressing screw or other components.
- **Boiling Requirement:** The extracted milk is in a raw state and must be boiled at 100 °C before consumption.

SORBET INSTRUCTIONS

Enjoy refreshing, homemade sorbet with your slow juicer by using frozen fruits. This feature allows you to create smooth, natural desserts without added sugars or preservatives. For best results, prepare soft fruits such as apples, pears, bananas, and berries, freeze them thoroughly, and follow the assembly and operating steps provided.

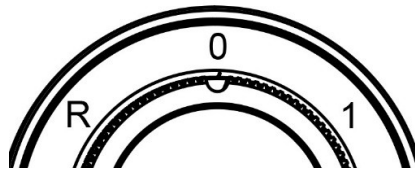
Operate the slow juicer in the same way as for fruit juicing (follow the above instructions), with the following important guidelines:

FRUIT PREPARATION

- Cut apples, pears, and other soft fruits into four pieces.
- Slice bananas into four pieces.
- Berries can be used whole.
- Place all prepared fruit in the freezer for at least 12 hours until fully frozen.

NOTE: Avoid hard or fibrous foods, ice, or oversized pieces, as these may damage the slow juicer.

OPERATING SPEEDS



- Assemble the slow juicer as per above instructions.
- Turn the dial to “1” for normal forward operation.
- Turn the dial to “0” to stop the machine.
- Turn the dial to “R” for reverse rotation. Use this function when the machine is jammed; reversing will loosen food for easy removal and cleaning.

WARNING: Do not switch directly from “1” to “R” as doing so may damage the machine.

Turn the control to “0” and wait until the machine has completely stopped before selecting the next speed. The product has an overload protection feature that activates if too much food causes a jam. In this case, the machine will stop automatically. If the product stops due to a jam, set the control to “R” for 5 seconds, then turn it to “0”. Remove the lid and clear the jammed food inside.

CLEANING AND MAINTENANCE

- This appliance is for household use only and is not user serviceable.
- Do not open or change any parts by yourself. Please refer to a qualified electrical service department or return to the supplier if servicing is necessary.
- Always remember to unplug the unit from the electrical outlet when not in use and before cleaning.
- Do not use bleach or other abrasive substance or solvents to clean your appliance as it can be damaging to the finish.
- Do not immerse the whole unit in water or any other liquid or hold it under a running tap to clean.
- Unplug the unit from the mains before cleaning and storing away.
- Clean soon after use, to prevent residues settling inside the juicer.
- Components come into contact with food can be cleaned in warm, soapy water.
- Allow all parts to dry thoroughly before reassembling the device.
- Use the provided brush to clean the filter and remove any pomace.
- Wipe the outside of the motor unit with a clean damp cloth.
- Do not immerse the motor unit in water or any other liquid.

SERVICING THE APPLIANCE

There are no user serviceable parts in this blender. If the unit is not operating correctly, please check the following:

- You have followed the instructions correctly
- That the unit has been wired correctly and that the wall socket is switched on.
- That the mains power supply is ON.
- That the plug is firmly in the mains socket.

If the appliance still does not work after checking the above:

- Consult the retailer for possible repair or replacement. If the retailer fails to resolve the problem and you need to return the hand mixer and make sure that:

- The unit is packed carefully back into its original packaging.
- Proof of purchase is attached.
- A reason is provided for why it is being returned.

If the supply cord is damaged, the manufacturer or an authorised service agent must replace it, in order to avoid any hazard. If service becomes necessary within the warranty period, the hand mixer should be returned to an approved Home of Living Brands (Pty) Limited-service centre. Servicing outside the warranty period is still available, but will, however, be chargeable.

**PLEASE AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE
IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE PRODUCED.**

1 YEAR STANDARD WARRANTY

Warranty will be extended for another year if you register your product online within 12 months of purchase (visit <https://russellhobbswarranty.co.za/>)

WARRANTY AND EXTENDED WARRANTY

1. Home of Living Brands (Pty) Limited ("Home of Living Brands") warrants to the original purchaser of this product ("the customer") that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase ("warranty period").
2. Home of Living Brands shall extend the warranty period for a further period of 1(one) year ("extended warranty period*"), on condition that the purchaser registers the product on the website, within 12 months from the date of purchase of the product. The website address for registration is as follows: <https://russellhobbswarranty.co.za/>.
3. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product ("the supplier") thereof within the warranty period or if applicable, the extended warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
4. The faulty product must be taken to the supplier's service centre to exercise the warranty.
5. The supplier will refund, repair, or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where (a) the customer is not the cause of the product breaking, and (b) the product has been used for the intended purpose stipulated in the product manual. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.
6. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer. In this regard any accessories supplied with the product by the supplier, may be excluded in this warranty or extended warranty (see Exclusions to Warranty and Extended Warranty document).
7. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer, subject to the supplier's discretion.
8. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

HOME OF LIVING BRANDS (PTY) LTD (JOHANNESBURG)
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www.homeoflivingbrands.com
www.russellhobbs.co.za
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EXCLUSIONS TO WARRANTY AND EXTENDED WARRANTY

1. Any accessories supplied with the product, including but not limited to, bowls, jugs, mills or carafes made either of glass or plastic and supplied with this appliance (hereinafter referred to as "the accessory or accessories"), is warranted to be free from material and workmanship defects for the duration of the appliance warranty.
2. The accessories should give trouble free service when used in accordance with the directions described in the instruction manual. However, the accessories will be damaged if subjected to impact, and this damage is not covered by the warranty. Such impact damage can occur either from the outside (if for example it is dropped or knocked against a hard surface), or from within (if for example foreign objects are placed within the accessories and the power is switched on).
3. Should you need to replace an accessory during the warranty period; a claim for a free replacement will only be considered if the item (including all shards and broken parts) is returned to the nearest HOLB service centre for examination.
4. The remains of the accessory will be carefully examined by the relevant professionals and if it is determined (at the sole discretion of HOLB) that the damage was caused by impact, then the claim will be refused and will not be covered by the warranty or any extended warranty.
5. Any replacement part provided in terms of clause 4 above will become a chargeable item payable by the customer.