



Russell Hobbs

INSTRUCTION AND WARRANTY



Model No.: RHAf09DSS
Russell Hobbs 9L Digital Dual Air Fryer

1-year standard warranty

Warranty will be extended another year if you register your
product online within 12 months of purchase
(visit <https://russellhobbswarranty.co.za/>)



Congratulations on purchasing your Russell Hobbs 9L Digital Dual Air Fryer. Each unit has been manufactured to ensure safety, reliability, and ease of use. Before use, please read these instructions carefully and keep them for further reference.

FEATURES OF THE RUSSELL HOBBS 9L DIGITAL DUAL AIR FRYER

- 9L Capacity (2 x 4.5L baskets)
- 1700W
- Digital colour icon display
- Soft touch control panel
- 10 Preset Menus: Fries, Cake, Drumstick, Fish, Shrimp, Steak, Chicken, Sausage, Pizza, Bacon
- Adjustable Temperature range 80°C ~ 200°C
- Adjustable timer up to 60 minutes
- Smart pause function
- Match & sync functions
- Non-stick coated cooking trays
- 2 removeable drawers for easy cleaning and maintenance
- Cool touch handles
- Overheat safety protection with auto shut off
- Non-slip feet
- Operation light indicator
- For domestic use only
- 1 year standard warranty. Warranty will be extended for another year if you register your product online within 12 months of purchase (visit <https://russellhobbswarranty.co.za/>)

IMPORTANT SAFEGUARDS

When using any electrical appliance, basic safety precautions should always be followed including the following:

1. Please read the instructions carefully before using any appliance.
2. Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
3. Incorrect operation and improper use can damage the appliance and cause injury to the user.
4. The appliance is intended for household use only. Commercial use invalidates the warranty and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
5. Avoid any contact with moving parts.
6. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
7. Children should be supervised to ensure that they do not play with the appliance.
8. Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, the manufacturer or a qualified person must replace it in order to avoid an electrical hazard.
9. Do not allow this appliance to touch curtains, wall coverings, clothing, dish towels or other flammable materials during use. Allow a minimum of 200mm distance from any surface. Caution is required on surfaces where heat may cause damage - an insulated heat pad is

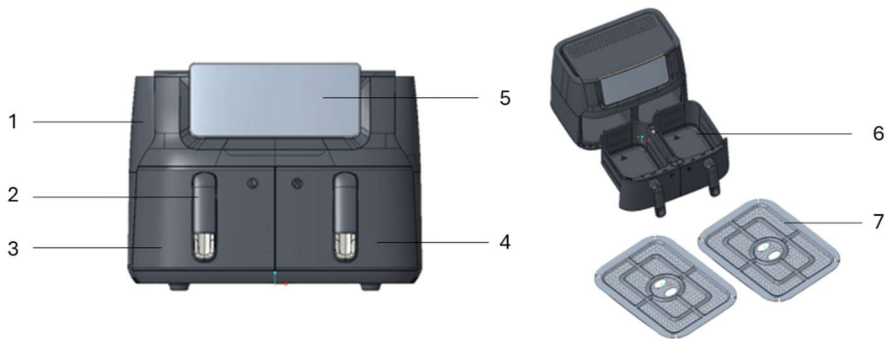
recommended. Never place the appliance on a plastic, fabric or carpeted surface while cooking.

10. The appliance is not intended to be operated by means of an external timer or separate remote-control system.
11. Do not touch hot surfaces – use the handle.
12. Let the unit cool down completely before you clean or store it.
13. Extreme caution must be used when moving the unit. It is recommended that you do not move it when it is switched on or before it has cooled down.
14. Do not use the appliance if it has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by an authorised service agent.
15. Do not use harsh abrasives, caustic cleaners or oven cleaners when cleaning this appliance.
16. To reduce the risk of electric shock, do not immerse or expose the body, plug or the power cord to water or any other liquid.
17. Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains. Always unplug the unit when not in use before cleaning or when adding or removing parts.
18. A short cord is provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord.
19. Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled on inadvertently.
20. Do not allow the cord to touch hot surfaces and do not place on or near a hot gas or electric burner.
21. Do not use the appliance on a gas or electric cooking top or over or near an open flame.
22. Use of an extension cord with the appliance is not recommended. However, if it is necessary to use an extension lead, ensure that the

lead is suited to the power consumption of the appliance to avoid overheating of the extension cord, appliance or plug point. Do not place the extension cord in a position where it can be pulled on by children or animals, or be tripped over.

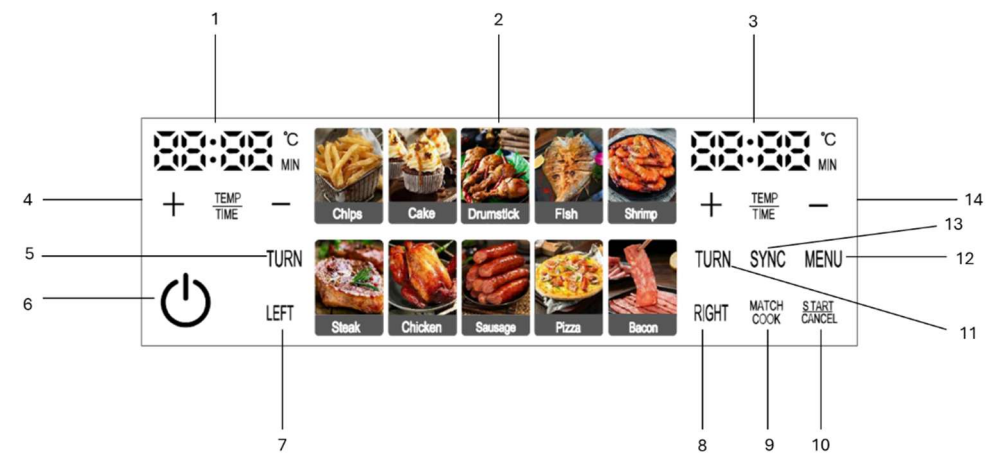
23. This appliance is not suitable for outdoor use.
24. DO NOT carry the appliance by the power cord.
25. Do not leave the appliance unattended during use.
26. The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.
27. In case of technical problems, switch off the machine and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment, or repair. Always insist on the use of original spare parts. Failure to comply with the above-mentioned precautions and instructions, could affect the safe operation of this machine.
28. Do not use accessories or attachments other than those supplied with the unit.
29. When cooking, do not use anything metal or sharp, you will damage the non-stick surfaces.
30. Do not place any objects on top of the unit when storing.
31. Keep hands and objects clear of the vent on the appliance – hot air will immerse from it.

PARTS DESCRIPTION:



1	Body	5	Digital LED Display
2	Basket handle	6	Baskets (Left & Right)
3	Left Basket	7	Non-stick coated tray x 2
4	Right Basket		

LED DISPLAY PANEL DESCRIPTION:



1	Left Basket LED time/ temp display	8	Right basket select button
2	Pre-set menu display icon	9	Match cook setting button
3	Right Basket LED time/ temp display	10	Start/ Stop/Cancel button
4	Left basket time/ temp adjustment button	11	Right basket turn indicator
5	Left basket turn indicator	12	Pre-set menu select button
6	Power on/off button	13	Sync setting button
7	Left basket select button	14	Left basket time/ temp adjustment button

BEFORE FIRST USE

- Place the box containing the unit on a countertop or table.
- Remove the device from the box and remove the outer packaging.
- Remove all the stickers or labels (except for the rating label).
- Thoroughly clean the drawers and the trays with hot water, some washing-up liquid, and a non-abrasive sponge.
- Wipe the inside and outside of the appliance with a moist cloth.
- Plug the air fryer into an electrical outlet when you are ready to use your unit
- Press the Power button to turn the unit on. The air fryer will beep once and the power button will light up.
- By pressing the power button, the full display panel will light up and the temperature/ time will flash. (Default time is 15min and temperature is 290 degrees Celsius).
- **NOTE:** When using the appliance for the very first time the heating element may give off a slight odor. This is normal and will disappear over time.

MANUAL MODE

- Use the handle to gently pull the cooking basket/s out of the machine, ensure the cooking tray/s is properly in place and place the food in the basket/s. Replace the cooking basket/s back into the air fryer properly
- Your air fryer allows you to adjust the temperature and time in any setting using the temperature and time controls. Use these buttons when a recipe calls out for a specific cooking time or to adjust based on food quantities.
- Press **LEFT** or **RIGHT** for the left or right drawer.

- Press the **+/-** signs next to the $\frac{\text{TEMP}}{\text{TIME}}$ icons to adjust to desired temperature and time.
- Press the **START/CANCEL** $\frac{\text{START}}{\text{CANCEL}}$ button for the air frying cycle to begin.
- **NOTE:** The air fryer will not start heating up unless the drawers are fully inserted back into the machine.
- To pause the cooking cycle press the **START/CANCEL** $\frac{\text{START}}{\text{CANCEL}}$ button. If you open the basket/s, fully insert the basket back into the machine and press the **START/CANCEL** $\frac{\text{START}}{\text{CANCEL}}$ button to resume the cooking cycle.
- To cancel the cooking cycle, press the **-** timer button until it reaches 0/zero or press the **START/CANCEL** $\frac{\text{START}}{\text{CANCEL}}$ button once.
- You can also open the basket/s mid cooking cycle, and the machine will pause automatically. To resume the cooking cycle, fully insert the basket back in the machine and the cycle will continue automatically.
- The time and temperature can be adjusted at any time, even while the unit is running
- Once the set time is up, the unit will beep multiple times to inform you that the cooking cycle is complete. Pull the basket/s out of the appliance and place it on a heat resistant surface and check if the foods are ready. If not, simply put the basket back into the air fryer and set the time for a few extra minutes.
- When the food is ready, carefully pull the cooking basket/s from the air fryer and empty food into a serving bowl or plate. Be careful that the cooking tray/s does not come loose. For larger, or more fragile items, use tongs to lift the food out of the basket. Use oven mitts when reaching into the cooking basket.
- Do not use metallic utensils to take food out from the cooking basket.

PRESET FUNCTIONS

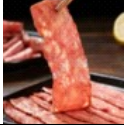
- Use the handle to gently pull the cooking basket/s out of the machine, ensure the cooking tray/s is properly in place and place the food in the basket. Replace the cooking basket/s back into the air fryer properly.
- Press **LEFT** or **RIGHT** for the left or right drawer
- Use the **MENU** button to select the desired preset function from the ten (10) available pre-programmed settings (Chips, cake, drumstick, fish, shrimp, steak, chicken, sausage, pizza, bacon.) The selected preset menu icon will flash and the default temperature and time will automatically appear on the LED display **NOTE:** Time and temperature can be adjusted for any setting.
- Press the **START/CANCEL** START
CANCEL button for the air frying cycle to begin.
- **NOTE:** The air fryer will not start heating up unless the drawers are fully inserted back into the machine.
- To pause the cooking cycle press the **START/CANCEL** START
CANCEL button. If you open the basket/s, fully insert the basket back into the machine and press the **START/CANCEL** START
CANCEL button to resume the cooking cycle.
- To cancel the cooking cycle, press the - timer button until it reaches 0/zero or press the **START/CANCEL** START
CANCEL button once.
- You can also open the basket/s mid cooking cycle, and the machine will pause automatically. To resume the cooking cycle, fully insert the basket back in the machine and the cycle will continue automatically.
- The time and temperature can be adjusted at any time, even while the unit is running

- Once the set time is up, the unit will beep multiple times to inform you that the cooking cycle is complete. Pull the basket/s out of the appliance and place it on a heat resistant surface and check if the foods are ready. If not, simply put the basket back into the air fryer and set the time for a few extra minutes.
- When the food is ready, carefully pull the cooking basket/s from the air fryer and empty food into a serving bowl or plate. Be careful that the cooking tray/s does not come loose. For larger, or more fragile items, use tongs to lift the food out of the basket. Use oven mitts when reaching into the cooking basket.
- Do not use metallic utensils to take food out from the cooking basket.

PRESET FUNCTION COOKING CHART

The cooking guidelines below are provided to illustrate recommendations on how to utilize the air fryer across different food types.

NOTE: This is only a suggestive guide. We recommend experimenting with times and temperature settings until you are happy with your desired results. It is important to remember that food of different quantities, sizes and thicknesses will cook at different rates.

PRESET	ICON	DEFAULT TEMP (°C)	DEFAULT TIME (min)
CHIPS		200	15
CAKE		160	30
DRUMSTICK		200	20
FISH		160	20
SHRIMP		160	20
STEAK		180	20
CHICKEN		200	30
SAUSAGE		160	15
PIZZA		170	20
BACON		160	15

HOW TO USE THE APPLIANCE FOR MATCH FUNCTION OPERATION

Operating the air fryer on match function is ideal for frying the same food ingredients that require the same function and time but making use of both drawers due to the size of the portions needed for the meal.

- Use the handle to gently pull the cooking basket/s out of the machine, ensure the cooking tray/s is properly in place and place the food in the basket. Replace the cooking basket/s back into the air fryer properly
- Press the **MATCH COOK** MATCH
COOK button
- Follow the above manual or preset function instructions to set your air fryer. You may set either the LEFT or RIGHT basket.
- Press the **START/CANCEL** START
CANCEL button for the air frying cycle to begin.
- **NOTE:** The air fryer will not start heating up unless the drawers are fully inserted back into the machine.
- To pause the cooking cycle press the **START/CANCEL** START
CANCEL button. If you open the basket/s, fully insert the basket back into the machine and press the **START/CANCEL** START
CANCEL button to resume the cooking cycle.
- To cancel the cooking cycle, press the - timer button until it reaches 0/zero or press the **START/CANCEL** START
CANCEL button once.
- You can also open the basket/s mid cooking cycle, and the machine will pause automatically. To resume the cooking cycle, fully insert the basket back in the machine and the cycle will continue automatically.
- The time and temperature can be adjusted at any time, even while the unit is running

- Once the set time is up, the unit will beep multiple times to inform you that the cooking cycle is complete. Pull the basket/s out of the appliance and place it on a heat resistant surface and check if the foods are ready. If not, simply put the basket back into the air fryer and set the time for a few extra minutes.
- When the food is ready, carefully pull the cooking basket/s from the air fryer and empty food into a serving bowl or plate. Be careful that the cooking tray/s does not come loose. For larger, or more fragile items, use tongs to lift the food out of the basket. Use oven mitts when reaching into the cooking basket.
- Do not use metallic utensils to take food out from the cooking basket.

HOW TO USE THE APPLIANCE FOR SYNC FUNCTION OPERATION

Operating the air fryer on sync function allows both air fryer drawers to operate using different functions, temperature and time but ensuring the cooking cycle ends simultaneously.

- Use the handle to gently pull the cooking baskets out of the machine, ensure the cooking trays is properly in place and place the food in the baskets. Replace the cooking baskets back into the air fryer properly
- Press the **SYNC** button
- Press the **LEFT** button to set the desired time and temperature of the left basket. (Follow the above manual or preset function instructions)
- Press the **RIGHT** button to set the desired time and temperature of the right basket (Follow the above manual or preset function instructions)
- Press the **START/CANCEL** START
CANCEL button for the air frying cycle to begin.
- The function with the shorter cooking time will be delayed until both functions are at the same time.

- NOTE: The air fryer will not start heating up unless the drawers are fully inserted back into the machine.
- To pause the cooking cycle press the **START/CANCEL** START
CANCEL button. If you open the basket/s, fully insert the basket back into the machine and press the **START/CANCEL** START
CANCEL button to resume the cooking cycle.
- To cancel the cooking cycle, press the - timer button until it reaches 0/zero or press the **START/CANCEL** START
CANCEL button once.
- You can also open the basket/s mid cooking cycle, and the machine will pause automatically. To resume the cooking cycle, fully insert the basket back in the machine and the cycle will continue automatically.
- The time and temperature can be adjusted at any time, even while the unit is running
- Once the set time is up, the unit will beep multiple times to inform you that the cooking cycle is complete. Pull the basket/s out of the appliance and place it on a heat resistant surface and check if the foods are ready. If not, simply put the basket back into the air fryer and set the time for a few extra minutes.
- When the food is ready, carefully pull the cooking basket/s from the air fryer and empty food into a serving bowl or plate. Be careful that the cooking tray/s does not come loose. For larger, or more fragile items, use tongs to lift the food out of the basket. Use oven mitts when reaching into the cooking basket.
- Do not use metallic utensils to take food out from the cooking basket.

CLEANING THE APPLIANCE

- Before cleaning the appliance, allow all parts of the appliance to fully cool down. It is recommended to leave the unit for 30 minutes after cooking to fully cool down.
- Drain any oils and moisture that has been released from the food.
- Wash the removable cooking basket, cooking tray and handle with warm soapy water using a cloth, sponge or non-abrasive brush. Dry completely before use or storage. The drawers and the cooking trays are dishwasher safe.
- To avoid grease build up on the roof and fan of the unit, it is recommended to do a deep cleaning once a month (refer to deep cleaning instructions)

Deep cleaning

1. In a heat resistant bowl, prepare a mix by mixing 1 cup of water, 2 tbsp of vinegar and the juice of half a lemon or lime.
2. Carefully place inside the air fryer drawer and run at 200°C for 30 minutes.
3. Allow enough time for the air fryer to cool down before handling, use extra caution to confirm that the heating element and the roof of the air fryer are cool to handle.
4. Flip the air fryer upside down. Using a damp towel, proceed to clean the surroundings of the heating element, fan and the whole air fryer roof surface, if necessary you can also use a small soft nylon brush (like a toothbrush) to scrub the surface and remove any baked-on grease.
5. Do NOT use water or a wet sponge to clean this area as this could cause permanent damage to the device, only use a dry towel or slightly damp cloth.

TROUBLESHOOTING

PROBLEM	Potential Cause	Potential Solution
Undercooked food	Too much food was placed in cooking basket	All food must be exposed to the air coming from the fan, it's always better to arrange food in a thin layer and allow enough space between food pieces so the air can go through. Also thoroughly shaking / flipping the food is required for proper cooking.
	Incorrect time / temperature setting	Some pre-set times are intended for thawed foods (i.e. meat and fish) and they might not be enough to fully cook frozen foods. Follow the cooking times guide to decide the time and temperature setting required.
Overcooked food	Incorrect time/ temperature setting	Some pre-set times are intended for frozen items (i.e. fries and pizza), Refer to the cooking times guide to decide the proper time and temperature setting for your condition.
Unit does not start	Cooking basket slightly open	As a safety measure, this air fryer will not function unless the cooking basket is fully inserted into the unit. Make sure the basket is properly in place and fully inserted and press the Start/Pause button
	Check that the unit is plugged in, no error code is shown on the display, a program is selected and press the start button, verify timer is counting down	If the air fryer is still not working, contact Russell Hobbs consumer services department
Burnt smell	First Use	It is recommended to heat air fryer to 200°C for approximately 15 minutes to eliminate any manufacturing residue

		that may remain after shipping.
	Food built up	Clean your air fryer frequently, preferably after each use to avoid food and grease build up
Screen not responding		Unplug unit, wait 10 seconds and plug back in, if this persists, contact Russell Hobbs consumer services department.
Error code on display	Component failure	Unplug unit, wait 10 seconds and plug back in, if unit does not work contact Russell Hobbs consumer services department and provide error code.

STORING THE APPLIANCE

- Unplug the unit from the power socket and clean all the parts as instructed above.
- Ensure that all parts are dry before storing.
- Store the appliance in its box or in a clean, dry place.
- Never store the appliance while it is still wet or dirty.

SERVICING THE APPLIANCE

There are no user serviceable parts in this appliance. If the unit is not operating correctly, please check the following:

- You have followed the instructions correctly.
- That the unit has been wired correctly and that the wall socket is switched on.
- That the mains power supply is ON.
- That the plug is firmly in the mains socket.

If the appliance still does not work after checking the above:

Consult the retailer for possible repair or replacement. If the retailer fails to resolve the problem and you need to return the appliance, make sure that:

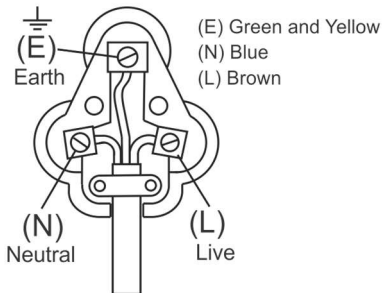
- The unit is packed carefully back into its original packaging.
- Proof of purchase is attached.
- A reason is provided for why it is being returned.
- If the supply cord is damaged, it must be replaced by the manufacturer or an authorised service agent, in order to avoid any hazard. If service becomes necessary within the warranty period, the appliance should be returned to an approved Home of Living Brands (Pty) Limited service centre. Servicing outside the warranty period is still available, but will, however, be chargeable.

CHANGING THE PLUG

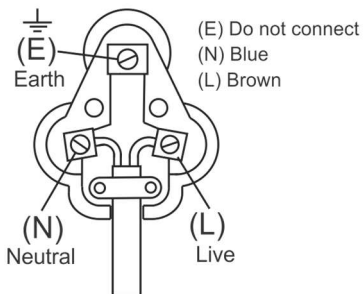
Should the need arise to change the fitted plug, follow the instructions below.

This unit is designed to operate on the stated current only. Connecting to other power sources may damage the appliance.

WARNING: If your appliance has three wires (Green/Yellow, Blue, Brown) then it MUST be earthed. Connect a three pin plug as shown below



If your appliance has only two wires (Blue, Brown) then it does not need to be earthed. Connect a three pin plug as shown below



EXPLANATION OF SYMBOLS ON THE RATING LABEL



Read the Instruction Manual



WEEE (Waste from Electrical and Electronic Equipment)

Should be re-cycled and NOT to be disposed of in the land fill



For Indoor use ONLY



DO NOT Immerse in any liquid



DO NOT Cover

**PLEASE AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE
IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE
PRODUCED.**

1 YEAR STANDARD WARRANTY

Warranty will be extended for another year if you register your product online within 12 months of purchase (visit <https://russellhobbswarranty.co.za/>)

W A R R A N T Y AND EXTENDED WARRANTY

1. Home of Living Brands (Pty) Limited ("Home of Living Brands") warrants to the original purchaser of this product ("the customer") that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase ("warranty period").
2. Home of Living Brands shall extend the warranty period for a further period of 1(one) year ("extended warranty period"), on condition that the purchaser registers the product on the website, within 12 months from the date of purchase of the product. The website address for registration is as follows: <https://russellhobbswarranty.co.za/>.
3. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product ("the supplier") thereof within the warranty period or if applicable, the extended warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
4. The faulty product must be taken to the supplier's service centre to exercise the warranty.
5. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where (a) the customer is not the cause of the product breaking, and (b) the product has been used for the intended purpose stipulated in the product manual. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.
6. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer. In this regard any accessories supplied with the product by the supplier, may be excluded in this warranty or extended warranty (see Exclusions to Warranty and Extended Warranty document).
7. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer, subject to the supplier's discretion.
8. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

HOME OF LIVING BRANDS (PTY) LTD (JOHANNESBURG)

NATIONAL CONTACT:

TEL NO. (087) 245-0029

www.homeoflivingbrands.com

www.russellhobbs.co.za

www.facebook.com/RussellHobbsSA

EXCLUSIONS TO WARRANTY AND EXTENDED WARRANTY

1. Any accessories supplied with the product, including but not limited to, bowls, jugs, mills or carafes made either of glass or plastic and supplied with this appliance (hereinafter referred to as "the accessory or accessories"), is warranted to be free from material and workmanship defects for the duration of the appliance warranty.
2. The accessories should give trouble free service when used in accordance with the directions described in the instruction manual. However, the accessories will be damaged if subjected to impact, and this damage is not covered by the warranty. Such impact damage can occur either from the outside (if for example it is dropped or knocked against a hard surface), or from within (if for example foreign objects are placed within the accessories and the power is switched on).
3. Should you need to replace an accessory during the warranty period; a claim for a free replacement will only be considered if the item (including all shards and broken parts) is returned to the nearest HOLB service centre for examination.
4. The remains of the accessory will be carefully examined by the relevant professionals and if it is determined (at the sole discretion of HOLB) that the damage was caused by impact, then the claim will be refused and will not be covered by the warranty or any extended warranty.
5. Any replacement part provided in terms of clause 4 above will become a chargeable item payable by the customer.