



# Russell Hobbs

## INSTRUCTIONS AND WARRANTY



**MODEL NO. PRPK-xx**  
**RUSSELL HOBBS ROYAL 1.7L KETTLE**

1-year standard warranty  
Warranty will be extended another year if you register your product  
online within 12 months of purchase  
(visit <https://russellhobbswarranty.co.za/>)



Congratulations for purchasing the Russell Hobbs 1.7L Royal Kettle. Each Russell Hobbs appliance is manufactured to ensure safety and reliability. Before using this appliance for the first time please read the following instruction manual carefully and keep it for future reference.

## FEATURES OF THE RUSSELL HOBBS ROYAL 1.7L KETTLE

- 1850-2200W
- 1.7L capacity
- 360° cordless base
- Matt finished housing with chrome silver trim
- Concealed S/S heating element
- Removable and washable scale filter
- Transparent easy view water level indicator
- Automatic cut-off
- Boil dry protection and over-heat protection
- Overheat protection Locking safety lid
- Illuminated on/ off indicator switch
- Push-to-open lid
- Strix controller
- Cord storage
- For domestic use only
- 1-year standard warranty. Warranty will be extended for another year if you register your product online within 12 months of purchase (visit <https://russellhobbswarranty.co.za/>)

## PARTS DIAGRAM



## IMPORTANT SAFEGUARDS

In order to avoid damage to this appliance or injury to the user, the following list of basic safety measures should always be adhered to. If the user fails to comply with these measures the warranty will become invalid and the supplier cannot be held responsible.

1. This appliance is intended for household use only.
2. This appliance should be kept out of reach from children unless supervised.
3. This appliance is not intended for use by persons with reduced physical, sensory or mental capabilities unless they are supervised during use, or given instructions concerning the use of this appliance by a person responsible for their safety.
4. Always ensure that the indicated voltage on the packaging corresponds to the mains voltage in your home.
5. Position the appliance and the power cord on a flat, even and stable surface. Ensure that it is positioned away from any sources of heat, direct sunlight, moisture or sharp edges.
6. Ensure that the power cord is not in a position where it can be pulled on inadvertently.
7. Check the power cord and plug regularly for any damage.
8. Ensure that the appliance is switched off and unplugged while it is not in use or before cleaning it. To remove the plug from the socket the power supply needs to be switched off, then grip and pull out the plug. Do not pull on the power cord.
9. Do not carry the appliance by the power cord.
10. The use of an extension cord with this appliance is not recommended. If it is however necessary to make use of an extension cord, ensure that the cord is suited to the power consumption of the appliance and the cord is not in a position where it can be pulled on inadvertently
11. Do not insert any objects into holes or slots in this appliance.
12. Remove the kettle from the base before filling it with water.
13. Do not immerse any part of the kettle in water, this includes the base, underside of the kettle, power cord and plug.
14. Do not fill the kettle above the maximum level (1.7L) as indicated on the water level window. Boiling water can dangerously splash out of the kettle spout if it is filled above this maximum level.
15. Ensure the kettle is correctly connected to the base and the lid is securely closed before switching the kettle on.
16. Be cautious of heated parts once the kettle is switched on and after it has boiled.
17. Take care when pouring hot water out of the kettle. Pour the water out slowly and do not over-tilt the kettle.
18. Do not tilt the kettle backwards, as water might get into the electronic control area.
19. Do not make use of accessory attachments or spare parts that are not recommended or supplied by the manufacturer.
20. This appliance must not be operated by an external timer or remote-control system.
21. In the case of a technical problem, switch off the appliance and do not attempt to repair it yourself. Return the appliance to the supplier or an authorised service facility for assessment and/or repair.
22. The supplier does not accept responsibility for any damage or injury caused by incorrect use or for repairs carried out by unauthorised personnel.

## **SAFTY FEATURE**

### **Boil dry heating protection**

If the kettle is switched on without water inside it the internal bi-metal sheet will disconnect automatically. This protects the kettle controller from over-heat damage. If this situation occurs, turn off the power supply, unplug the power cord and wait 10 minutes for the bi-metal sheet to cool down. Once it has cooled the controller will re-connect and the kettle will operate normally again. Note: Do not fill the kettle with cold water as an attempt to cool it down quicker, because this will decrease the life span of the kettle's heating plate.

## **OPERATING INSTRUCTIONS**

Carefully remove your kettle from its packaging. Keep this packaging in the case of a warranty claim.

### **Preparation before first use**

To ensure that any residues left over from the manufacturing process are removed, fill the kettle with cold or room temperature water to the MAX water level as indicated on the water window, switch on the kettle to boil and then discard this boiled water.

### **Positioning**

- Position the appliance and the power cord on a flat, even and stable surface. Ensure that it is positioned away from any heat sources, direct sunlight, moisture or sharp edges.
- Unwind the length of the power cord required to reach the mains socket.
- Ensure that the power cord is not in a position where it can be pulled on inadvertently.

### **Filling**

- Remove the kettle from the power base.
- Push the lid open button at the top of the handle
- Fill the kettle through the spout or lid opening at a running water tap.
- Always fill the kettle with cold or room temperature water.
- The water level needs to be between the MIN and MAX markings on the water level window.

### **Switching on**

- Plug the power cord into a mains supply socket.
- Ensure the kettle is correctly connected to the base and the lid is securely closed.
- To start boiling the kettle push the on/off switch down wards to the on position.
- The power indicator light will illuminate, and the kettle will start to boil.

### **Switching off**

- When the water reaches boiling point, the kettle will switch off automatically. You can stop the boiling process at any time by lifting the on/off switch to the off position.
- Always allow the kettle to cool down completely before switching it on again.
- Ensure that the appliance is switched off and unplugged while it is not in use or before cleaning it.

## **CLEANING AND MAINTENANCE**

### **General**

- Ensure that the appliance is unplugged from the main power supply before cleaning.
- To remove external spots or marks wipe the kettle surface with a cloth which is slightly dampened in warm soapy water or a mild non-abrasive detergent.
- The inner stainless-steel heating element and filter may discolour due to scale build-up. The inside of your kettle needs to be cleaned regularly with a descaling agent or wiped with a mild non-abrasive detergent.
- Do not use harsh or abrasive cleaning detergents or solvents.
- Keep all internal connectors and sockets dry.
- Store the kettle in a cool dry place.

### **To descale your kettle:**

It is recommended that you descale your kettle on a monthly basis to avoid lime scale build up which normally forms on the internal concealed heating element of the kettle. Lime scale can appear white in colour or look like rust. Phosphate scale is not generally visible, but there is always a build-up of phosphate scale. Scale build-up causes overheating which reduces the durability and life of the heating element and requires regular removal. If you notice your kettle getting noisier it may need to be descaled. Products returned under guarantee with faults related to scale will be subject to a repair charge.

### **Descaling the concealed heating element:**

- Make use of a descaling agent suitable for plastic products as all kettles have plastic parts. Follow the cleaning instructions of the descale detergent.
- If a commercial descale is not available, fill the kettle with enough white vinegar to cover the bottom by about 1.5cm and then boil the vinegar. The vinegar needs to be replaced and boiled several times to remove the calcium build-up completely.
- Finally empty the kettle and rinse out several times with clean water.

### **Descaling the filter:**

- The filter is located inside the kettle behind the spout.
- Open the kettle lid and gently pull the filter out of its retaining slot.
- Rinse the filter in warm water and gently remove any visible scale with a soft brush.
- Slide the filter back into its retaining slot until it clicks into place.

### **Storing the appliance**

- Unplug the appliance from the electrical outlet and clean the parts as instructed above
- Ensure that all parts of the kettle are clean and dry before storing.
- The underside on the base provides a wraparound cord storage space.
- Store the appliance in its original packaging or in a clean, dry place.

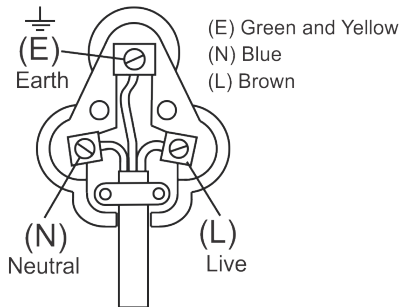
### **Servicing the appliance**

There are no serviceable parts in this appliance which the user is required to service.

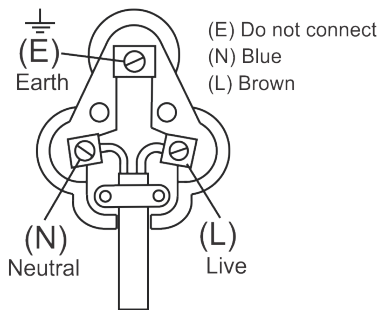
## Changing the plug

If necessary, the fitted plug can be changed provided the wires in the mains lead are connected in accordance with the below colour code diagram. The plug needs to correspond with the current indicated on the packaging.

**WARNING:** If your appliance has three wires (Green/Yellow, Blue, Brown) then it **MUST** be earthed. Connect a three pin plug as shown below



If your appliance has only two wires (Blue, Brown) then it does not need to be earthed. Connect a three pin plug as shown below



## RETURNS & WARRENTY

If the appliance is not operating correctly please conduct the following checks:

- That the unit has been correctly, and securely plugged into the wall socket
- That the correct wall socket has been switched on.
- That the main power supply is ON.
- You have read the instruction manual.

If the appliance still does not work after conducting the above checks and you are still within the warranty period, please consult the retailer from which you purchased your appliance for a possible replacement. If the retailer fails to resolve this issue you may contact the supplier, Home of Living Brands (Pty) Limited, for further assistance.

**PLEASE AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE  
IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE PRODUCED.**

**1 YEAR STANDARD WARRANTY**

*Warranty will be extended for another year if you register your product online within 12 months of purchase (visit <https://russellhobbswarranty.co.za/> )*

**W A R R A N T Y A N D E X T E N D E D W A R R A N T Y**

1. Home of Living Brands (Pty) Limited ("Home of Living Brands") warrants to the original purchaser of this product ("the customer") that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase ("warranty period").
2. Home of Living Brands shall extend the warranty period for a further period of 1(one) year ("extended warranty period\*"), on condition that the purchaser registers the product on the website, within 12 months from the date of purchase of the product. The website address for registration is as follows:  
<https://russellhobbswarranty.co.za/>.
3. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product ("the supplier") thereof within the warranty period or if applicable, the extended warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
4. The faulty product must be taken to the supplier's service centre to exercise the warranty.
5. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where (a) the customer is not the cause of the product breaking, and (b) the product has been used for the intended purpose stipulated in the product manual. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.
6. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer. In this regard any accessories supplied with the product by the supplier, may be excluded in this warranty or extended warranty (see Exclusions to Warranty and Extended Warranty document).
7. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer, subject to the supplier's discretion.
8. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

**HOME OF LIVING BRANDS (PTY) LTD (JOHANNESBURG)**

JOHANNESBURG  
CAPE TOWN  
DURBAN

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[www.facebook.com/RussellHobbsSA](https://www.facebook.com/RussellHobbsSA)

## *EXCLUSIONS TO WARRANTY AND EXTENDED WARRANTY*

1. Any accessories supplied with the product, including but not limited to, bowls, jugs, mills or carafes made either of glass or plastic and supplied with this appliance (hereinafter referred to as “the accessory or accessories”), is warranted to be free from material and workmanship defects for the duration of the appliance warranty.
2. The accessories should give trouble free service when used in accordance with the directions described in the instruction manual. However, the accessories will be damaged if subjected to impact, and this damage is not covered by the warranty. Such impact damage can occur either from the outside (if for example it is dropped or knocked against a hard surface), or from within (if for example foreign objects are placed within the accessories and the power is switched on).
3. Should you need to replace an accessory during the warranty period; a claim for a free replacement will only be considered if the item (including all shards and broken parts) is returned to the nearest HOLB service centre for examination.
4. The remains of the accessory will be carefully examined by the relevant professionals and if it is determined (at the sole discretion of HOLB) that the damage was caused by impact, then the claim will be refused and will not be covered by the warranty or any extended warranty.
5. Any replacement part provided in terms of clause 4 above will become a chargeable item payable by the customer.





# Russell Hobbs

## INSTRUCTIONS AND WARRANTY



**MODEL NO. RHPRT-XX**  
**RUSSELL HOBBS ROYAL 2-SLICE TOASTER**

1-year standard warranty  
Warranty will be extended another year if you register your product  
online within 12 months of purchase  
(visit <https://russellhobbswarranty.co.za/>)

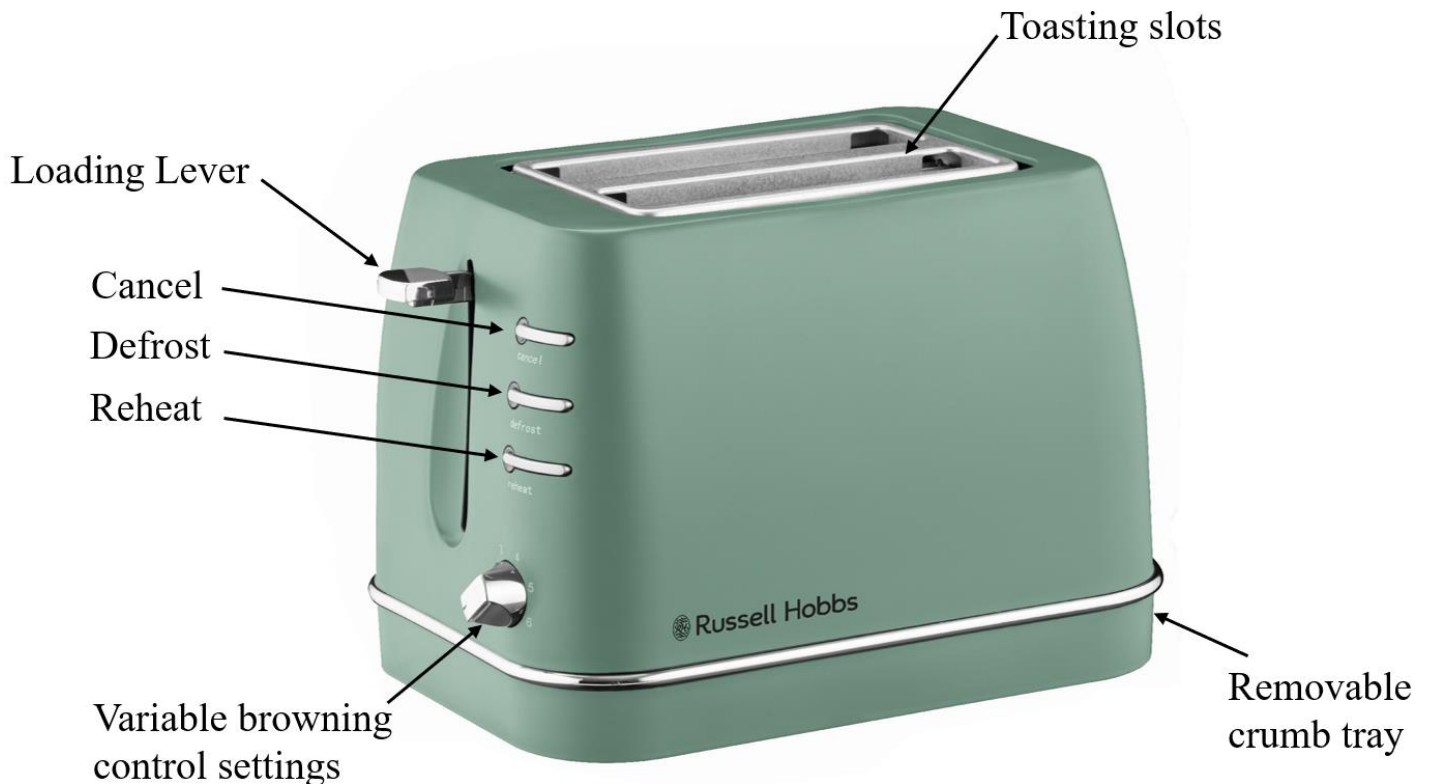


Congratulations for purchasing the Russell Hobbs Royal 2-Slice Toaster. Each Russell Hobbs appliance is manufactured to ensure safety and reliability. Before using this appliance for the first time please read the following instruction manual carefully and keep it for future reference.

#### FEATURES OF THE RUSSELL HOBBS RETRO TOASTER

- 2-slice toaster
- 730-870W
- Matt finished housing with chrome silver trim
- Cancel, reheat and defrost functions
- Retractable bun warmer
- Illuminated on/ off indicator lights
- Automatic shut-off function
- Electronic variable browning control with 6 heat settings
- Bread centring function
- Easy to clean removable crumb tray
- Cord storage
- Non-slip feet
- 1-year standard warranty. Warranty will be extended for another year if you register your product online within 12 months of purchase (visit <https://russellhobbswarranty.co.za/>)

#### PARTS DIAGRAM



## **IMPORTANT SAFEGUARDS**

In order to avoid damage to this appliance or injury to the user, the following list of basic safety measures should always be adhered to. If the user fails to comply with these measures the warranty will become invalid and the supplier cannot be held responsible.

1. This appliance is intended for household use only.
2. This appliance should be kept out of reach from children unless supervised.
3. This appliance is not intended for use by persons with reduced physical, sensory or mental capabilities unless they are supervised during use, or given instructions concerning the use of this appliance by a person responsible for their safety.
4. Always ensure that the indicated voltage on the packaging corresponds to the mains voltage in your home.
5. Position the appliance and the power cord on a flat, even and stable surface.
6. Do not position the appliance near anything flammable.
7. Ensure that the power cord is not in a position where it can be pulled on inadvertently.
8. Check the power cord and plug regularly for any damage.
9. Ensure that the appliance is switched off and unplugged while it is not in use or before cleaning it. To remove the plug from the socket the power supply needs to be switched off, then grip and pull out the plug. Do not pull on the power cord.
10. Do not carry the appliance by the power cord.
11. Use of an extension cord with this appliance is not recommended. If it is however necessary to make use of an extension cord, ensure that the cord is suited to the power consumption of the appliance and the cord is not in a position where it can be pulled on inadvertently
12. Do not insert any objects into holes or slots in this appliance.
13. Do not immerse or expose the motor assembly, plug or the power cord to water.
14. Never cover the toaster slots while in use.
15. When using a single toasting slot, be cautious of the other slot as both sides heat up simultaneously.
16. Don't let anything enter the toasting slots other than bread, as you might damage the internal heating elements.
17. Do not try to toast "buttered" bread or make toasted sandwiches in the toaster.
18. Do not use torn, curled up or broken slices of bread as they may jammed in the slots. If this happens unplug the toaster from the wall socket, let it cool down fully and then carefully attempt to remove the bread. Do not make use of anything sharp to remove the bread as you may damage the internal heating elements.
19. Do not operate the toaster unless the crumb tray is closed and securely attached.
20. Clean the crumbs out of your toaster frequently. A build-up of crumbs is unhygienic and could cause a fire hazard.
21. Do not make use of accessory attachments or spare parts that are not recommended or supplied by the manufacturer.
22. This appliance must not be operated by an external timer or remote-control system.
23. In the case of a technical problem, switch off the appliance and do not attempt to repair it yourself. Return the appliance to the supplier or an authorised service facility for assessment and/or repair.
24. The supplier does not accept responsibility for any damage or injury caused by incorrect use or for repairs carried out by unauthorised personnel.

## **OPERATING INSTRUCTIONS**

Carefully remove your toaster from its packaging. Keep this packaging in the case of a warranty claim.

## **Preparation before first use**

To ensure that any residues left over from the manufacturing process are removed you'll need to operate your toaster without any bread in it. Start by turning the browning control to the highest setting (6), press the loading lever down fully and wait for the toasting cycle to complete. Ensure the room is well ventilated as this process may give off a smell which is normal.

## **Toasting bread**

1. Position the toaster and the power cord on a flat, even and stable heat resistant surface.
2. Do not position the appliance near anything flammable.
3. Plug the power cord into the wall socket.
4. Place bread slices into the toasting slots (maximum thickness of bread 25mm).
5. Turn the browning control to the desired setting (1 = light, 6 = dark)
6. Press the loading lever down fully. The lever will only lock down into place if the main power supply at the wall socket is switched on.
7. When it reaches the "0" setting, the toast will pop up and the heating elements inside the toaster will automatically turn off.

Note: Do not attempt to toast buttered bread or sandwiches in this toaster.

## **Cancel**

To stop the toaster before the toasting cycle is complete you can press the cancel button. The toast will pop up and the heating elements will turn off automatically.

## **Defrost**

This feature enables you to toast frozen bread.

1. Leave the browning control at your preferred setting (1 = light, 6 = dark).
2. Put the frozen bread into the slots.
3. Press the loading lever down fully until it locks down into place.
4. Press the defrost button which will light up to indicate that it is switched on.
5. Your toaster will extend the toasting time to allow the bread to defrost.
6. When it reaches the "0" setting, the toast will pop up and the heating elements inside the toaster will automatically turn off.

## **Reheat**

The reheat button allows you to warm your toast without further browning or burning it.

1. Reduce the browning control to a lower heat setting (1 = light, 6 = dark).
2. Put the toast into the slots.
3. Press the loading lever down fully until it locks down into place.
4. Press the reheat button which will light up to indicate that it is switched on.
5. When it reaches the "0" setting, the heated toast will pop up and the heating elements inside the toaster will automatically turn off.

## **Bun warmer**

The bun warmer is a retractable rack which enables you to warm buns or croissants.

1. Turn the side knob to raise the bun warmer rack.
2. Set the browning control to a highest setting "6" (1 = light, 6 = dark).
3. Place the bun or croissant on the rack.
4. Press the loading lever down fully until it locks down into place
5. Don't touch the bun warmer rack as it heats up very quickly.

6. When it reaches the “0” setting, remove the bun or croissant.
7. Retract the bun warmer rack once it has cooled.

## **CLEANING AND MAINTENANCE**

### **General**

- Ensure that the toaster is unplugged from the main power supply before cleaning it.
- To remove external spots or marks wipe the toaster surface with a cloth which is slightly dampened in warm soapy water or a mild non-abrasive cleaner.
- Don't let anything enter the toasting slots other than bread, as you might damage the internal heating elements.
- Do not use harsh or abrasive cleaning agents or solvents to clean your toaster.

### **Cleaning the crumb tray**

Clean the crumbs out of your toaster frequently to avoid a build-up of crumbs which can be unhygienic and hazardous.

1. Unplug the toaster and allow it to cool down
2. Remove the crumb tray
3. Wipe the crumb tray with a damp cloth, dry and then reattach it to the toaster.
4. Do not operate the toaster unless the crumb tray is closed and securely attached.

### **Storing the appliance**

- Unplug the appliance from the electrical outlet and clean the parts as instructed above.
- Ensure that all parts are clean and dry before storing.
- The underside on the toaster provides a wraparound cord storage space.
- Store the appliance in its original packaging or in a clean, dry place.

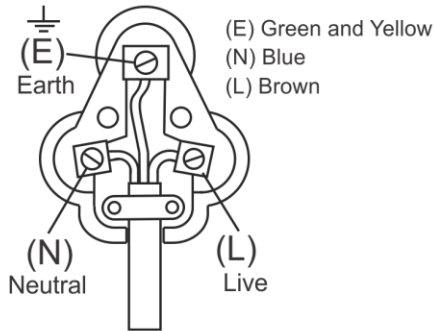
### **Servicing the appliance**

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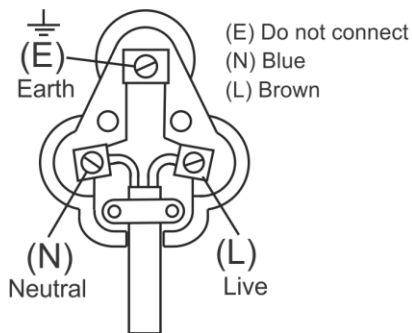
## Changing the plug

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## RETURNS & WARRENTY

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- That the correct wall socket has been switched on.
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**HOME OF LIVING BRANDS (PTY) LTD (JOHANNESBURG)**

JOHANNESBURG  
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## *EXCLUSIONS TO WARRANTY AND EXTENDED WARRANTY*

1. Any accessories supplied with the product, including but not limited to, bowls, jugs, mills or carafes made either of glass or plastic and supplied with this appliance (hereinafter referred to as “the accessory or accessories”), is warranted to be free from material and workmanship defects for the duration of the appliance warranty.
2. The accessories should give trouble free service when used in accordance with the directions described in the instruction manual. However, the accessories will be damaged if subjected to impact, and this damage is not covered by the warranty. Such impact damage can occur either from the outside (if for example it is dropped or knocked against a hard surface), or from within (if for example foreign objects are placed within the accessories and the power is switched on).
3. Should you need to replace an accessory during the warranty period; a claim for a free replacement will only be considered if the item (including all shards and broken parts) is returned to the nearest HOLB service centre for examination.
4. The remains of the accessory will be carefully examined by the relevant professionals and if it is determined (at the sole discretion of HOLB) that the damage was caused by impact, then the claim will be refused and will not be covered by the warranty or any extended warranty.
5. Any replacement part provided in terms of clause 4 above will become a chargeable item payable by the customer.