



# Russell Hobbs

## INSTRUCTIONS AND WARRANTY



**MODEL NO. RHSSK30**

**RUSSELL HOBBS 1.7L STAINLESS STEEL CORDLESS KETTLE**

1-year standard warranty  
Warranty will be extended another year if you register your product  
online within 12 months of purchase  
(visit <https://russellhobbswarranty.co.za/>)



Congratulations on purchasing our Russell Hobbs 1.7L Stainless Steel Cordless Kettle. Each unit is manufactured to ensure safety and reliability. Before using this appliance for the first time, please read the instruction manual carefully and keep it for future reference.

## **FEATURES OF THE RUSSELL HOBBS 1.7L STAINLESS STEEL CORDLESS KETTLE**

- 1.7L capacity
- 2200W
- Long lasting 304 stainless-steel body
- Blue illuminating power switch
- Water level window underneath the handle
- Safety locking lid with a trigger release button to open
- Superior quality Strix control
- Removable and washable lime scale filter
- Concealed stainless steel heating element
- Automatic cut-off and boil dry protection
- Tidy cord storage underneath the cordless base
- Large spout for easy pouring
- 1-year standard warranty. Warranty will be extended for another year if you register your product online within 12 months of purchase (visit <https://russellhobbswarranty.co.za/>)

## **IMPORTANT SAFEGUARDS**

When using any electrical appliance, basic safety precautions should always be followed including the following:

1. Please read the instructions carefully before using this appliance.
2. Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
3. Incorrect operation and improper use can damage the appliance and cause injury to the user.
4. The appliance is intended for household use only. Commercial use invalids the warranty, and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
5. This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
6. Children should be supervised to ensure that they do not play with the appliance.
7. Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by the manufacturer or a qualified person in order to avoid an electrical hazard.
8. Do not use the appliance if it has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by an authorised service agent.
9. Do not open the lid while the kettle is in use.
10. Only fill the kettle with cold water. Do not fill the kettle above the MAX level (1.7L). Boiling water may splash out if overfilled.
11. Unplug from outlet when not in use and before cleaning. Allow it to cool down completely before cleaning the appliance.
12. Do not insert any objects into holes or slots in this appliance.
13. To reduce the risk of electric shock, do not immerse or expose the motor assembly, plug or the power cord to water or any other liquid.

14. Never immerse the unit in water or any other liquid for cleaning purposes. Do not allow liquid to penetrate the electrical parts of this kettle.
15. Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains. Always unplug the unit when not in use, before cleaning or when adding or removing parts.
16. The use of accessory attachments that are not recommended or supplied by the manufacturer may result in injuries, fire or electric shock. The kettle is only to be used with the base provided.
17. Should you accidentally allow the kettle to operate without water, the boil-dry protection will automatically switch it off. If this should occur, allow the kettle to cool before attempting to use it again.
18. Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled on inadvertently.
19. Do not allow the cord to touch hot surfaces and do not place on or near a hot gas or electric burner or in a heated oven.
20. Cleaning and user maintenance shall not be done by children unless they are older than 8 years and supervised. Keep the appliance and its power cord out of reach from children.
21. Keep the device and the cable away from heat, direct sunlight, moisture and sharp edges.
22. Do not use the appliance on a gas or electric cooking top or near an open flame.
23. Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension cord, ensure that the cord is suited to the power consumption of the appliance to avoid overheating of the extension cord, appliance or plug point. Do not place the extension cord in a position where it can be pulled or tripped on by children or animals.
24. This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended use.
25. DO NOT carry the appliance by the power cord.
26. Do not leave the appliance unattended during use. Always unplug the unit and allow it to cool down completely before cleaning.
27. Always operate the appliance on a smooth, even, stable surface. Do not place the unit on a hot surface.
28. Ensure that the switch is in the "Off" position after each use.
29. The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.
30. In case of technical problems, switch off the appliance and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment or repair. Always insist on the use of original spare parts. Failure to comply with the above-mentioned pre-cautions and instructions, could affect the safe operation of this appliance and warranty claims.
31. Do not touch the stainless-steel surfaces that can get hot.
32. Take care when pouring – pour slowly, and do not over-tilt the kettle.
33. Check that the lid is fully closed before switching the kettle on - otherwise it may not switch off.
34. Check the kettle is properly located on the base before switching on.
35. Do not switch on unless the kettle contains at least 2 cups of water and at the minimal water level indicated on the side window.
36. Remove the kettle from its base before filling or pouring.
37. This appliance must not be operated by an external timer or remote-control system.

## PARTS DIAGRAM



## BEFORE USING THE KETTLE FOR THE FIRST TIME

Carefully remove your kettle from the box. Retain the packaging for warranty claims. Before first use, fill the kettle with cold water to the MAX water level mark, bring to boil and discard the boiling water – do this twice. This will ensure that any residues left over from the manufacturing process are completely removed.

## POSITIONING THE KETTLE

- Position the power base on a dry flat surface away from any potential heat source.
- Unwind the length of the power cable required to reach the mains socket.
- Ensure the power cable does not hang over the edge of your work surface.

## FILLING THE KETTLE

- Remove the kettle from the power base.
- Open the lid.
- Fill the kettle between the MIN and MAX markings on the water level indicator with cold water.
- Close the lid and place the kettle back on the power base. Make sure the lid is securely closed before boiling.

## SWITCHING ON

- Position the kettle on the power base.
- Plug the kettle into a mains supply socket.

- To start boiling the kettle, press the on/off switch.
- The power indicator light will illuminate, and the kettle will start to boil.
- Never open the lid or touch the stainless-steel surface during boiling.

**Please beware of escaping steam from the lid of the kettle when in use.**

## **SWITCHING OFF**

- When the water has boiled, the kettle will switch off automatically. You can stop the boiling process at any time by lifting the on/off switch to the off position.

## **BOIL-DRY PROTECTION**

- Should you accidentally switch on an empty kettle the boil-dry protection will automatically switch off the kettle. If this occurs, allow the kettle to cool down before filling with cold water.

## **GENERAL**

- Always remove the kettle from the base before pouring.
- To avoid the risk of splashing, pour slowly and do not over-tilt the kettle in a controlled motion.
- Do not tilt the kettle backwards - water might get into the electronics. If this happens allow the kettle to stand in a dry area for at least 24 hours before use.
- When you lift the kettle, you may find moisture on the base. Do not worry – this is condensed steam which has escaped from the vent in the base. Steam allows for a kettle to switch off automatically and it is therefore normal to see moisture on the base.
- You may see some discolouration on stainless steel heating element inside the kettle. Again, do not worry – it is due to the bonding of the element to the base of the kettle. This however can be avoided with regular cleaning.

## **CLEANING AND MAINTENANCE**

- This appliance is for household use only and is not user serviceable.
- Do not open or change any parts by yourself. Please refer to a qualified electrical service department or return to the supplier if servicing is necessary.
- Always remember to unplug the unit from the electrical outlet when not in use and before cleaning.
- Unplug the base from the wall socket, and let the kettle cool down before cleaning.
- Do not immerse the appliance in water or any other liquid or hold it under a running tap to clean.
- To remove stubborn spots/marks, wipe the surfaces with a cloth slightly dampened in soapy water or mild non-abrasive cleaner.
- Wipe the base with a damp cloth.
- Keep all connectors and sockets dry.
- Do not use harsh or abrasive cleaning agents or solvents.

We recommend that you descale your kettle regularly even in soft water areas. Lime scale may be white or yellow in colour or even rusty looking. Phosphate scale is not generally visible but there is always a build-up. Any build-up of scale causes overheating which reduces the life of the element and can cause the kettle to become noisier while boiling. Descale at least monthly to help keep your kettle in working order.

### **To descale your kettle:**

- Use a descaler suitable for plastic products (all kettles have plastic parts). Follow the instructions on the descaler. Once completed refill the kettle with fresh water, boil and discard to remove all chemical residues.
- Products returned under guarantee with faults related to scale will be subject to a repair charge.
- If you notice your kettle getting noisier – descale it.
- Do not rely on visible scale as phosphate scale is not visible. Rather descale the kettle monthly for preventative purposes.

### **Removing mineral deposits**

- Decalcification refers to removing the calcium deposits which may form on the interior metal parts of the kettle.
- To get the best performance from your kettle, descale your kettle monthly.
- We suggest use of a kettle descaler in order to dissolve chalky deposits or scale.
- Follow the directions on the descaler package.
- If a commercial descaler is not available fill the kettle with white vinegar and water ration 2:1. Bring the vinegar to boil. You may need to repeat this several times with cooled vinegar to remove the calcium build-up completely. When the descaling process is complete, empty the kettle and rinse out several times with fresh water.
- You can also descale the filter in the spout. It can be removed by releasing the filter clip. Caution the filter gauze is fragile. Soak the filter in warm soapy water. You may use a soft brush to remove any scale build up. Thoroughly rinse the filter in fresh water and then place it back into its placeholder inside the spout.

### **STORING THE APPLIANCE**

- Unplug the unit from the electrical outlet and clean all the parts as instructed above. Ensure that all parts are dry before storing.
- Store the appliance in its box or in a clean, dry place.
- Never store the appliance while it is still wet or dirty.
- Never wrap the power cord around the appliance.

### **SERVICING THE APPLIANCE**

There are no user serviceable parts in this appliance. If the unit is not operating correctly, please check the following:

- You have followed the instructions correctly
- That the unit has been wired correctly and that the wall socket is switched on.
- That the mains power supply is ON.
- That the plug is firmly in the mains socket.

If the appliance still does not work after checking the above:

- Consult the retailer for possible repair or replacement. If the retailer fails to resolve the problem and you need to return the appliance, make sure that:

- The unit is packed carefully back into its original packaging.
- Proof of purchase is attached.
- A reason is provided for why it is being returned.

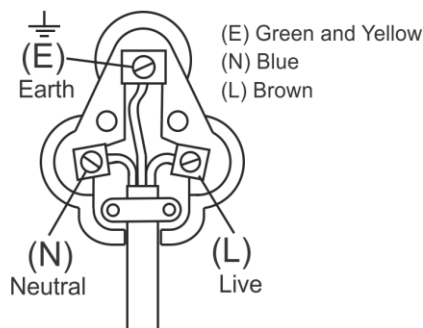
If the power supply cord is damaged, it must be replaced by the manufacturer or an authorised service agent, in order to avoid any hazard. If service becomes necessary within the warranty period, the appliance should be returned to an approved Home of Living Brands (Pty) Limited-service centre. Servicing outside the warranty period is still available, but will, however, be chargeable.

## CHANGING THE PLUG

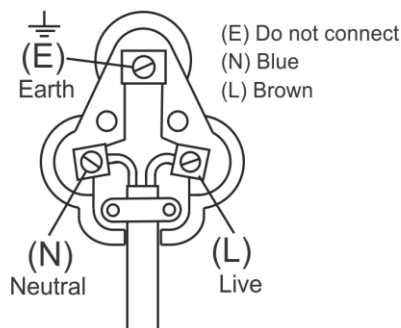
Should the need arise to change the fitted plug, follow the instructions below.

**This unit is designed to operate on the stated current only. Connecting to other power sources may damage the appliance.**

**WARNING:** If your appliance has three wires (Green/Yellow, Blue, Brown) then it **MUST** be earthed. Connect a three pin plug as shown below



**If your appliance has only two wires** (Blue, Brown) then it does not need to be earthed. Connect a three pin plug as shown below



**PLEASE AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE  
IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE PRODUCED.**

**1 YEAR STANDARD WARRANTY**

*Warranty will be extended for another year if you register your product online within 12 months of purchase (visit <https://russellhobbswarranty.co.za/>)*

**W A R R A N T Y A N D E X T E N D E D W A R R A N T Y**

1. Home of Living Brands (Pty) Limited ("Home of Living Brands") warrants to the original purchaser of this product ("the customer") that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase ("warranty period").
2. Home of Living Brands shall extend the warranty period for a further period of 1(one) year ("extended warranty period\*"), on condition that the purchaser registers the product on the website, within 12 months from the date of purchase of the product. The website address for registration is as follows:  
<https://russellhobbswarranty.co.za/>.
3. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product ("the supplier") thereof within the warranty period or if applicable, the extended warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
4. The faulty product must be taken to the supplier's service centre to exercise the warranty.
5. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where (a) the customer is not the cause of the product breaking, and (b) the product has been used for the intended purpose stipulated in the product manual. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.
6. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer. In this regard any accessories supplied with the product by the supplier, may be excluded in this warranty or extended warranty (see Exclusions to Warranty and Extended Warranty document).
7. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer, subject to the supplier's discretion.
8. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

**HOME OF LIVING BRANDS (PTY) LTD (JOHANNESBURG)**

JOHANNESBURG

CAPE TOWN

DURBAN

TEL NO. (011) 490-9600

TEL NO. (021) 552-5161

TEL NO. (031) 303-1163

[www.homeoflivingbrands.com](http://www.homeoflivingbrands.com)

[www.russellhobbs.co.za](http://www.russellhobbs.co.za)

[www.facebook.com/RussellHobbsSA](https://www.facebook.com/RussellHobbsSA)



#### *EXCLUSIONS TO WARRANTY AND EXTENDED WARRANTY*

1. Any accessories supplied with the product, including but not limited to, bowls, jugs, mills or carafes made either of glass or plastic and supplied with this appliance (hereinafter referred to as “the accessory or accessories”), is warranted to be free from material and workmanship defects for the duration of the appliance warranty.
2. The accessories should give trouble free service when used in accordance with the directions described in the instruction manual. However, the accessories will be damaged if subjected to impact, and this damage is not covered by the warranty. Such impact damage can occur either from the outside (if for example it is dropped or knocked against a hard surface), or from within (if for example foreign objects are placed within the accessories and the power is switched on).
3. Should you need to replace an accessory during the warranty period; a claim for a free replacement will only be considered if the item (including all shards and broken parts) is returned to the nearest HOLB service centre for examination.
4. The remains of the accessory will be carefully examined by the relevant professionals and if it is determined (at the sole discretion of HOLB) that the damage was caused by impact, then the claim will be refused and will not be covered by the warranty or any extended warranty.
5. Any replacement part provided in terms of clause 4 above will become a chargeable item payable by the customer.



# Russell Hobbs

## INSTRUCTIONS AND WARRANTY



**MODEL NO: RHSST30**  
**Russell Hobbs Stainless Steel 2 Slice Toaster**

1-year standard warranty  
Warranty will be extended another year if you register your  
product online within 12 months of purchase  
(visit <https://russellhobbswarranty.co.za/>)



Congratulations on purchasing our Russell Hobbs Stainless Steel 2 Slice Toaster. Each unit is manufactured to ensure safety and reliability. Before using this appliance for the first time, please read the instruction manual carefully and keep it for future reference.

#### **FEATURES OF THE RUSSELL HOBBS STAINLESS STEEL 2 SLICE TOASTER:**

- 1000W
- Extra wide toasting slots
- High quality 410 stainless steel body
- Lift and look function while operating
- Advanced gliding dial to easily set the level of browning for your toast
- Cancel, reheat and defrost functions
- Self-centering to ensure optimal toasting
- Removable crumb tray for easy cleaning
- Tidy cord storage underneath the base of the toaster
- 1-year standard warranty. Warranty will be extended for another year if you register your product online within 12 months of purchase (visit <https://russellhobbswarranty.co.za/>)

#### **IMPORTANT SAFEGUARDS**

When using any electrical appliance, basic safety precautions should always be followed including the following:

#### **CAUTION:**

1. Please read the instructions carefully before using any appliance.
2. Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
3. Incorrect operation and improper use can damage the appliance and cause injury to the user.
4. The appliance is intended for household use only. Commercial use invalids the warranty and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
5. Avoid any contact with moving parts.
6. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
7. Children should be supervised to ensure that they do not play with the appliance.
8. Close supervision is required when any appliance is used near or by children or invalids.
9. Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by the manufacturer or a qualified person in order to avoid an electrical hazard.
10. Do not use the appliance if it has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by an authorised service agent
11. To reduce the risk of electric shock, do not immerse or expose the motor assembly, plug or the power cord to water or any other liquid.
12. Never immerse the unit in water or any other liquid for cleaning purposes.
13. Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains. Always unplug the unit when not in use, before cleaning or when adding or removing parts.
14. The use of accessory attachments that are not recommended or supplied by the manufacturer may result in injuries, fire or electric shock.
15. A short cord is provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord.
16. Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position

where it can be pulled on inadvertently.

17. Do not allow the cord to touch hot surfaces and do not place on or near a hot gas or electric burner or in a heated oven.
18. Do not use the appliance on a gas or electric cooking top or over or near an open flame.
19. Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension lead, ensure that the lead is suited to the power consumption of the appliance to avoid overheating of the extension cord, appliance or plug point. Do not place the extension cord in a position where it can be pulled on by children or animals or tripped over.
20. This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended use.
21. DO NOT carry the appliance by the power cord.
22. Do not leave this appliance unattended during use. Always unplug the unit when not in use or before cleaning.
23. Always operate the appliance on a smooth, even, stable surface. Do not place the unit on a hot surface.
24. The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.
25. In case of technical problems, switch off the toaster and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment or repair. Always insist on the use of original spare parts.  
Failure to comply with the above mentioned pre-cautions and instructions, could affect the safe operation of this machine.
26. When using a single toasting slot, don't let anything get into the other slot, as both slots will be heated when the lever is lowered.
27. Don't let the toasting slots become covered during toasting.
28. If bread gets jammed, unplug the toaster, let it cool down fully then carefully remove the bread that's jamming it. Don't use anything sharp, such as a knife or fork, you may damage the elements.
29. Don't toast "buttered" items or try to make toasted sandwiches in the toaster as this will create a fire hazard.
30. Don't use torn, curled up, or broken slices of bread, as these may jam the eject mechanism.
31. Unplug the toaster when not in use, before moving and before cleaning. Let it cool down fully before cleaning and storing away.
32. Clean the crumbs out of your toaster frequently. A build-up of crumbs is unhygienic and could cause a fire hazard.
33. Don't use the toaster unless the crumb tray is in place and closed.
34. Don't use the toaster for any purpose other than those described in these instructions.

## PARTS DIAGRAM



## OPERATING YOUR TOASTER

1. Only connect the unit to a properly installed and earthed power socket.
2. Make use of the variable browning control dial to preset the level of browning for your toast.
3. Insert one slice of bread per slot and lower the slot with the lever until it snaps into place.
4. The unit starts to toast and switches off automatically at the end. The toast pops up automatically.
5. Caution the stainless-steel surfaces can get very hot.
6. Allow the appliance to cool down before you store it away.

To use the special functions, press the relevant button – CANCEL, REHEAT or DEFROST– after lowering the lever.

**DEFROST:** To defrost and to toast frozen bread.

**REHEAT:** To warm bread already toasted.

**CANCEL:** For the anticipated stopping of the toasting process.

## HINTS & TIPS

1. When toasting more than one slice of bread, use slices of similar size, thickness and freshness for an even toasting on both slices.
2. Old (yesterday's) bread contains less moisture, which makes for crisper toast.
3. Old or thin bread slices toast faster than fresh or thick bread, so use a lower heat setting.

## Crumbs

1. Clean the crumbs out of your toaster frequently. A build-up of crumbs can become unhygienic and could cause a fire hazard.
2. Unplug the toaster and let it cool down, then remove and empty the crumb tray.
3. Wipe it with a damp cloth, dry and then reattach it to the toaster.
4. Don't use the toaster unless the crumb tray is fitted and closed.

## Jamming

If the bread jams in the toaster, unplug the toaster and leave it to cool down before trying to release it.

## **CLEANING AND MAINTENANCE**

- This toaster is for household use only and is not user serviceable.
- Do not open or change any parts by yourself. Please refer to a qualified electrical service department or return to the supplier if servicing is necessary.
- Always remember to unplug the toaster from the electrical outlet when not in use and before cleaning. Let it cool before cleaning and storing away.
- The body of the toaster and the crumb tray should be cleaned with a damp cloth. Do not let water enter the toaster.
- Don't let anything enter the slots, you might damage the elements.
- Do not use bleach or other abrasive substance or solvents to clean your toaster as it can be damaging.
- To remove stubborn spots/marks, wipe the surfaces with a cloth slightly dampened in soapy water or a non-abrasive cleaner.

## **STORING THE APPLIANCE**

- Unplug the unit from the wall outlet and clean all the parts as instructed above. Ensure that all parts are dry before storing.
- Store the appliance in its box or in a clean, dry place.
- Never store the appliance while it is still dirty.
- Never wrap the power cord around the appliance.

## **SERVICING THE APPLIANCE**

There are no user serviceable parts in this appliance. If the unit is not operating correctly, please check the following:

- You have followed the instructions correctly.
- That the unit has been wired correctly and that the wall socket is switched on.
- That the mains power supply is ON.
- That the plug is firmly in the mains socket.

If the appliance still does not work after checking the above:

Consult the retailer for possible repair or replacement. If the retailer fails to resolve the problem and you need to return the appliance, make sure that:

- The unit is packed carefully back into its original packaging.
- Proof of purchase is attached.
- A reason is provided for why it is being returned.

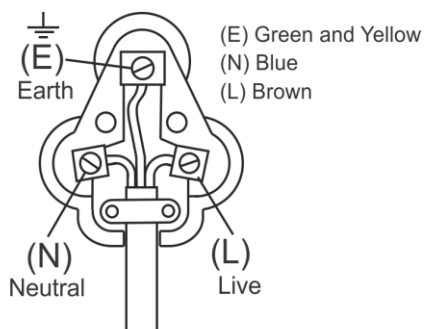
If the supply cord is damaged, it must be replaced by the manufacturer or an authorized service agent, in order to avoid any hazard. If service becomes necessary within the warranty period, the appliance should be returned to an approved Home of Living Brands (Pty) Ltd service center. Servicing outside the warranty period is still available, but will, however, be chargeable.

## CHANGING THE PLUG

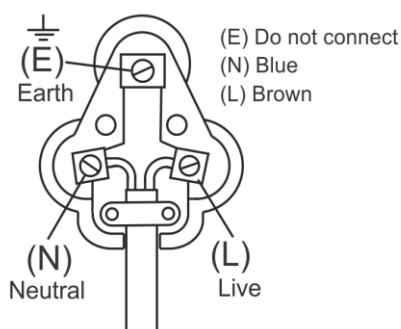
Should the need arise to change the fitted plug, follow the instructions below.

**This unit is designed to operate on the stated current only. Connecting to other power sources may damage the appliance.**

**WARNING:** If your appliance has three wires (Green/Yellow, Blue, Brown) then it **MUST** be earthed. Connect a three pin plug as shown below



If your appliance has only two wires (Blue, Brown) then it does not need to be earthed. Connect a three pin plug as shown below



**PLEASE AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE  
IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE PRODUCED.**

**1 YEAR STANDARD WARRANTY**

*Warranty will be extended for another year if you register your product online within 12 months of purchase (visit <https://russellhobbswarranty.co.za/> )*

**W A R R A N T Y AND EXTENDED WARRANTY**

1. Home of Living Brands (Pty) Limited ("Home of Living Brands") warrants to the original purchaser of this product ("the customer") that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase ("warranty period").
2. Home of Living Brands shall extend the warranty period for a further period of 1(one) year ("extended warranty period\*"), on condition that the purchaser registers the product on the website, within 12 months from the date of purchase of the product. The website address for registration is as follows: <https://russellhobbswarranty.co.za/>.
3. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product ("the supplier") thereof within the warranty period or if applicable, the extended warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
4. The faulty product must be taken to the supplier's service centre to exercise the warranty.
5. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where (a) the customer is not the cause of the product breaking, and (b) the product has been used for the intended purpose stipulated in the product manual. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.
6. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer. In this regard any accessories supplied with the product by the supplier, may be excluded in this warranty or extended warranty (see Exclusions to Warranty and Extended Warranty document).
7. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer, subject to the supplier's discretion.
8. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

**HOME OF LIVING BRANDS (PTY) LTD (JOHANNESBURG)**

JOHANNESBURG  
CAPE TOWN  
DURBAN

TEL NO. (011) 490-9600  
TEL NO. (021) 552-5161  
TEL NO. (031) 303-1163

[www.homeoflivingbrands.com](http://www.homeoflivingbrands.com)  
[www.russellhobbs.co.za](http://www.russellhobbs.co.za)  
[www.facebook.com/RussellHobbsSA](https://www.facebook.com/RussellHobbsSA)



#### *EXCLUSIONS TO W A R R A N T Y AND EXTENDED WARRANTY*

1. Any accessories supplied with the product, including but not limited to, bowls, jugs, mills or carafes made either of glass or plastic and supplied with this appliance (hereinafter referred to as “the accessory or accessories”), is warranted to be free from material and workmanship defects for the duration of the appliance warranty.
2. The accessories should give trouble free service when used in accordance with the directions described in the instruction manual. However, the accessories will be damaged if subjected to impact, and this damage is not covered by the warranty. Such impact damage can occur either from the outside (if for example it is dropped or knocked against a hard surface), or from within (if for example foreign objects are placed within the accessories and the power is switched on).
3. Should you need to replace an accessory during the warranty period; a claim for a free replacement will only be considered if the item (including all shards and broken parts) is returned to the nearest HOLB service centre for examination.
4. The remains of the accessory will be carefully examined by the relevant professionals and if it is determined (at the sole discretion of HOLB) that the damage was caused by impact, then the claim will be refused and will not be covered by the warranty or any extended warranty.
5. Any replacement part provided in terms of clause 4 above will become a chargeable item payable by the customer.