



Russell Hobbs

INSTRUCTIONS AND WARRANTY



MODEL NO. RHDCM

RUSSELL HOBBS FILTER COFFEE MAKER

1-year standard warranty
Warranty will be extended another year if you register your product
online within 12 months of purchase
(visit <https://russellhobbswarranty.co.za/>)



Congratulations on purchasing your Russell Hobbs Filter Coffee Maker. Each unit is manufactured to ensure safety and reliability. Before using this appliance for the first time, please read the instruction manual carefully and keep it for future reference.

FEATURES OF THE RUSSELL HOBBS DIGITAL STAINLESS STEEL FILTER COFFEE MAKER

- 1.8L Water Tank Capacity with visible level indicator
- Brews up to 12 cups (150ml cup size) of hot coffee
- Digital Timer control pad with LED Display
- Automatic 30 Second Pause and Anti-drip system allows serving while the machine continues to brew
- Automatic Power off after 120min (brewing + keep warm time)
- Boil dry protection
- Preset/delay function
- Removable filter holder for easy cleaning
- Carafe warming plate to keep your coffee warm after brewing
- Heat resistant glass carafe with flip top lid
- Includes removable permanent nylon filter
- 1000W
- Suitable for ground coffee only
- 1 Year standard warranty. Warranty will be extended for another year if you register your product online within 12 months of purchase (visit <https://russellhobbswarranty.co.za>)

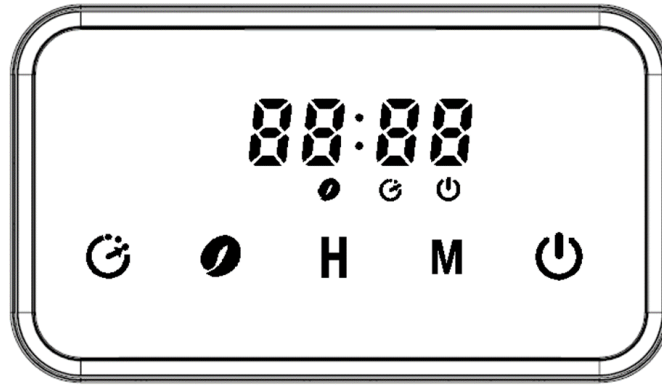
IMPORTANT SAFEGUARDS

When using any electrical appliance, basic safety precautions should always be followed including the following:

1. Please read the instructions carefully before using any appliance.
2. Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
3. Incorrect operation and improper use can damage the appliance and cause injury to the user.
4. The appliance is intended for household use only. Commercial use invalidates the warranty, and the supplier cannot be held responsible for any injury or damage caused when using the appliance for any other purpose than that intended.

5. Close supervision is required when any appliance is used near or by children or invalids.
6. Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by a qualified electrician in order to avoid an electrical hazard.
7. Do not use the appliance if it has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by a Home of Living Brands service centre.
8. To reduce the risk of electric shock, do not immerse or expose the main body/heating element, plug or the power cord to water or any other liquid.
9. Never immerse the unit in water or any other liquid for cleaning purposes.
10. Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains. Always unplug the unit when not in use, before cleaning or when adding or removing parts.
11. The use of accessory attachments that are not recommended or supplied by the manufacturer may result in injuries, fire, or electric shock.
12. A short cord is provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord.
13. Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled on inadvertently.
14. Do not allow the cord to touch hot surfaces and do not place on or near a hot gas or electric burner or in a heated oven.
15. Do not use the appliance on a gas or electric cooking top or over or near an open flame.
16. Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension cord, ensure that the cord is suited to the power consumption of the appliance to avoid overheating of the extension cord, appliance or plug point. Do not place the extension cord in a position where it can be pulled on by children or animals or tripped over.
17. This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended use.
18. DO NOT carry the appliance by the power cord.
19. Do not leave this appliance unattended during use. Always unplug the unit when not in use or before cleaning.
20. Always operate the appliance on a smooth, even, stable surface.
21. Ensure that the switch is in the "Off" position after each use.
22. The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.

23. In case of technical problems, switch off the machine and do not attempt to repair it yourself. Return the appliance to an authorised Home of Living Brands service centre for examination, adjustment, or repair. Always insist on the use of original spare parts. Failure to comply with the above-mentioned pre-cautions and instructions, could affect the safe operation of this machine.
24. Never overfill the water tank. Always ensure the water filled is above the minimum mark but below the maximum mark in order to extend the unit's lifespan.
25. Make sure the lid is securely fitted before switching the unit on.
26. Do not open the water tank cover, and do not remove the filter or filter holder whilst the unit is in operation.
27. Do not operate the unit when the water tank is empty.
28. Do not touch the heating plate/carafe immediately after switching the unit off as this will cause injury. Note: the unit remains hot for a while after it has been switched off.
29. Use only clean water.
30. Make sure you clean the filter, filter holder, heating plate/carafe and water tank regularly.



BUTTON FUNCTIONS



Press once: The brewing process will start.

H

Use to adjust the number of hours required

M

Use to adjust the number of minutes.



For a stronger and bolder coffee, simply press the this button, and the indicator will illuminate. To turn off STRONG BREW, simply press the button again and the illuminated indicator will disappear.



Press once to enter the preset/ time delay function. Follow "preset time function" instructions in this manual

OPERATING INSTRUCTIONS

BEFORE FIRST USE

Take the appliance out of the box and take off any protective wrappings.

REMEMBER: DO NOT LEAVE PROTECTIVE PACKAGING LYING AROUND, AS IT COULD BE DANGEROUS AROUND INFANTS, CHILDREN, IMPAIRED PERSONS OR THOSE PERSONS WITH A DISABILITY.

Check the contents of the appliance for completeness. In the event that the packaging contents are incomplete or if damage to the appliance is noticeable, do not operate the appliance. Return it to the retailer immediately.


SETTING THE TIME

The appliance uses a 24-hour timer.

1. Plug the power cord plug into the outlet. The LCD will display “12:00” flickers, button indicator will appear on the screen.
2. Press the HOUR button to adjust the hours.
3. Press the MIN button to adjust minutes.
4. If no other buttons are pressed, the time will flash twice, and the appliance will accept the inputs as correct and save the time.

RINSE BEFORE FIRST USE




To ensure that you get the most from your first cup, please rinse the coffee maker with warm water as follows:

1. Fill the water reservoir/ water tank with cold water to the maximum level. The water level is displayed on the water gauge/ indicator. NOTE: You can use the glass carafe as a ‘jug’ to fill the water reservoir/ water tank. CAUTION: Do not overfill the water reservoir/ water tank! Do not fill it above the MAX level mark.
2. Put the filter in the filter holder but do not add any ground coffee. Then, close the water tank lid.
3. Place the carafe on the drip plate.
4. Connect to the power source (the time will display if the time has been set)
5. Press the  button once, the white indicator will appear, and water will start dripping automatically after a while.
6. Once the water has stopped dripping, you can empty the carafe and clean it thoroughly. Now you may start brewing coffee.

MAKING FILTER COFFEE

1. Open the water tank cover and fill the tank with cold water following the level indicators on the tank. Water should not exceed the maximum level.
2. Fill the removable permanent filter with ground coffee. Usually, one cup of coffee needs a level tablespoon of ground coffee, but it may be adjusted according to your specific requirements. Gently shake the removable permanent filter to distribute the coffee evenly.
3. Now insert the filter holder and removable permanent filter back into the

machine. Ensure that they are properly attached and seated.

4. Close the water reservoir/ water tank lid.
5. Place the glass carafe onto the cup warming plate.
6. For a stronger and bolder coffee, simply press the  button, the white indicator indicating  will appear. To turn off STRONG BREW, press the button again. The white indicator will disappear.
7. Press the  button once, the white indicator will appear, and coffee will start brewing automatically.







NOTE: Your appliance includes a Drip-Stop/ Anti-Drip feature. The drip-stop activates when removing the glass carafe from the cup warming plate. This feature prevents the coffee from dripping onto the cup warming plate if there is still water in the filter. If there is still water in the water reservoir/ water tank, place the glass carafe back onto the cup warming plate as soon as possible to ensure that the filter does not overflow. We recommend that you do not have the glass carafe removed from the cup warming plate for longer than 30 (thirty) seconds.

PRESET TIME FUNCTION



The pre-set function allows you to set the time for automatic coffee brewing.

For example: If you would like to start the brewing process at 7:00am you will follow the below steps:

1. Ensure the time is set by following the “SETTING THE TIME” instructions above.
2. Open the water tank cover and fill the tank with cold water following the level indicators on the tank. Water should not exceed the maximum level.
3. Fill the removable permanent filter with ground coffee powder. Usually, one cup of coffee needs a level tablespoon of ground coffee, but it may be adjusted according to your specific requirements. Gently shake the removable permanent filter to distribute the coffee evenly.
4. Now insert the filter holder and removable permanent filter back into the machine. Ensure that they are properly attached and seated.
5. Close the water reservoir/ water tank lid.
6. Place the glass carafe onto the warming hot plate.

7. In standby mode press the  button once. The display will show the automatic start time.
8. Press the H button to adjust to the hour start time.
9. Press the M button to adjust to the minutes start time.
10. After a while, the display will display the current clock time and the White indicator  will appear.
11. For a stronger and bolder coffee, simply press the  button, the white indicator indicating  will appear. To turn off STRONG BREW, press the button again. The white indicator will disappear.
12. When the time is due, the White indicator  will go out and White indicator  will appear, then the unit starts brewing. At the end of brewing, 3 buzzer sounds will be heard.

NOTE:

You may cancel the automatic start function by pressing  button, the White indicator  will go out. If you want to change the automatic start time, only follow the above 1-3 steps again.

THE COFFEE IS READY

- The brewing process lasts approximately 10 (ten) minutes.
- When no more coffee is flowing through the filter you can remove the glass carafe.
- Turn the device OFF.
- Leave the appliance turned ON to keep the coffee warm for a short period of time. The coffee machine will automatically switch off after 2 hours. If you wish to keep the coffee warm even after the keep-warm period has finished, then you can pour the remaining coffee into a thermal flask.

The filter holder can be removed from the machine by its handle. This makes it easier to dispose of the old coffee grounds.

WARNING:

If you want to make another pot of coffee immediately, switch off the appliance first. Let it cool down with the water reservoir/ water tank lid open in order to avoid hot water splashing when refilling it with water again.

DESCALING

Mineral/ limescale deposits building up in the coffee maker will have an adverse effect on the operation of the appliance. Your appliance must be descaled when you notice an increase in the time required to brew or when there is excessive steaming. You may also notice a build-up of white deposits on various parts of the coffee maker. The frequency of cleaning depends upon the hardness of the water used.

- Use only commercially available appliance descaler.
- Follow the recommended instructions for use.

WARNING:

- After descaling, we recommend that you run the machine with plain cold water (excluding ground coffee) two or three times in order to rinse out residues of the descaling agent.
- Do not use any ground coffee during the descaling process.
- Do not use this water for consumption.

CLEANING AND MAINTENANCE

- This appliance is for household use only and is not user serviceable.
- Do not open or change any parts by yourself. Please refer to a qualified electrical service department or return to the supplier if servicing is necessary.
- Always remember to unplug the unit from the electrical outlet when not in use and before cleaning. Ensure that the machine is turned OFF and wait until the appliance has cooled down.
- It is much easier to clean the accessories directly after they have been used. Wash them in warm, soapy water, rinse and dry well.
- Do not use a wire brush or any abrasive items to clean your appliance.
- Do not use bleach, any acidic or abrasive detergents/ solvents to clean your appliance as it can be damaging to the finish.
- The exterior of the appliance should be cleaned as necessary with a slightly damp cloth – without any detergents or additives. Do not let water enter the appliance or the stand.
- Remove spilled coffee grounds with a paper towel from the inner casing. Afterwards wipe with a damp cloth.
- The glass carafe, the filter holder and removable permanent filter should be cleaned by rinsing in warm water. Use a soft brush if necessary.

- Do not immerse the appliance in water or any other liquid or hold it under running water to clean.
- To remove stubborn spots/marks, wipe the surfaces with a cloth slightly dampened in soapy water or mild non-abrasive cleaner. Rinse and dry with a clean, dry, soft cloth.

TROUBLESHOOTING

Problem	Possible cause	Solution
The appliance does not work.	The appliance may not be connected to the mains power.	Check the wall outlet with a different appliance.
		Insert the plug properly into the wall outlet.
		Check the fuse.
	The appliance may be defective	Contact our service or an authorised repair center.
Filter blockage: Coffee grounds spill over the edge of the filter.	The drip-stop may be closed: the glass carafe is not on the cup warming plate or the lid is not on the glass carafe correctly.	<ol style="list-style-type: none"> 1. Switch the appliance OFF. Disconnect it from the mains power supply. 2. Put the glass carafe with lid onto the warming hot plate so that the filter is emptied. 3. Clean the appliance as described.
	There may be too much ground coffee powder in the filter.	
Coffee grounds in the coffee.	There may be too much ground coffee powder in the filter.	Use less ground coffee powder.
The brewing process takes too long.	There may be lime scale deposits in the appliance.	Descale the appliance as described.
The appliance turns OFF automatically.	The keep-warm period is limited to maximum 35 minutes after which the appliance will turn off automatically. This feature has been incorporated for increased safety and lower energy consumption.	

STORING THE APPLIANCE

- Ensure that the unit is switched OFF. Unplug the coffee maker from the power outlet.
- Clean all the parts as instructed above. Ensure that all parts are dry before storing.
- Store the appliance in a clean, dry place.
- Never store the appliance while it is still wet or dirty.
- Never wrap the power cord around the appliance.

SERVICING THE APPLIANCE

There are no user serviceable parts in this appliance. If the unit is not operating correctly, please check the following:

- You have followed the instructions correctly
- The wall socket is switched on.
- That the mains power supply is ON.
- That the plug is firmly in the mains socket.

If the appliance still does not work after checking the above:

Consult the retailer for possible repair or replacement. If the retailer fails to resolve the problem and you need to return the appliance, make sure that:

- The unit is packed carefully back into its original packaging.
- Proof of purchase is attached.
- A reason is provided for why it is being returned.

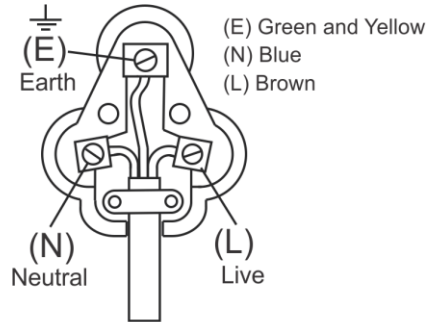
If the supply cord is damaged, it must be replaced by the manufacturer or an authorised service agent, in order to avoid any hazard. If service becomes necessary within the warranty period, the appliance should be returned to an approved Home of Living Brands (Pty) Limited-service center. Servicing outside the warranty period is still available, but will, however, be chargeable.

CHANGING THE PLUG

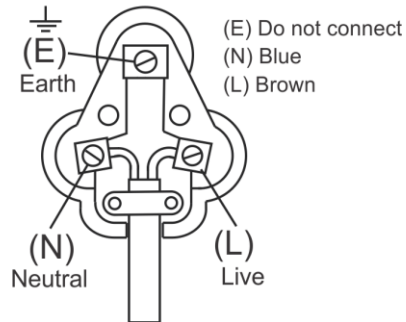
Should the need arise to change the fitted plug, follow the instructions below.

This unit is designed to operate on the stated current only. Connecting to other power sources may damage the appliance.

WARNING: If your appliance has three wires (Green/Yellow, Blue, Brown) then it **MUST** be earthed. Connect a three pin plug as shown below



If your appliance has only two wires (Blue, Brown) then it does not need to be earthed. Connect a three pin plug as shown below



PLEASE AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE

IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE PRODUCED.

1 YEAR WARRANTY

1-year standard warranty. Warranty will be extended for another year if you register your product online within 12 months of purchase (visit <https://www.russellhobbs.co.za>)

W A R R A N T Y AND EXTENDED WARRANTY

1. Home of Living Brands (Pty) Limited ("Home of Living Brands") warrants to the original purchaser of this product ("the customer") that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase ("warranty period").
2. Home of Living Brands shall extend the warranty period for a further period of 1(one) year ("extended warranty period**"), on condition that the purchaser registers the product on the website, within 12 months from the date of purchase of the product. The website address for registration is as follows: <http://russellhobbs.co.za/info-pages/warranty-info.aspx>. The extended warranty period only applies to products purchased on or after 1 October 2017.
3. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product ("the supplier") thereof within the warranty period or if applicable, the extended warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
4. The faulty product must be taken to the supplier's service centre to exercise the warranty.
5. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where (a) the customer is not the cause of the product breaking, and (b) the product has been used for the intended purpose stipulated in the product manual. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.
6. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer. In this regard any accessories supplied with the product by the supplier, may be excluded in this warranty or extended warranty (see Exclusions to Warranty and Extended Warranty document).
7. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by

or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer, subject to the supplier's discretion.

8. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

HOME OF LIVING BRANDS (PTY) LTD (JOHANNESBURG)

NATIONAL CONTACT

TEL NO. (087) 245-0029

www.homeoflivingbrands.com

www.russellhobbs.co.za

www.facebook.com/RussellHobbsSA

EXCLUSIONS TO WARRANTY AND EXTENDED WARRANTY

1. Any accessories supplied with the product, including but not limited to, bowls, jugs, mills, or carafes made either of glass or plastic and supplied with this appliance (hereinafter referred to as "the accessory or accessories"), is warranted to be free from material and workmanship defects for the duration of the appliance warranty.
2. The accessories should give trouble free service when used in accordance with the directions described in the instruction manual. However, the accessories will be damaged if subjected to impact, and this damage is not covered by the warranty. Such impact damage can occur either from the outside (if for example it is dropped or knocked against a hard surface), or from within (if for example foreign objects are placed within the accessories and the power is switched on).
3. Should you need to replace an accessory during the warranty period; a claim for a free replacement will only be considered if the item (including all shards and broken parts) is returned to the nearest HOLB service centre for examination.
4. The remains of the accessory will be carefully examined by the relevant professionals and if it is determined (at the sole discretion of HOLB) that the damage was caused by impact, then the claim will be refused and will not be covered by the warranty or any extended warranty.
5. Any replacement part provided in terms of clause 4 above will become a chargeable item payable by the customer.