

# Russell Hobbs

WARRANTY AND INSTRUCTION



RHECOI

RUSSELL HOBBS STEAM, SPRAY, DRY IRON

Congratulations on purchasing our Russell Hobbs Steam, Spray, Dry Iron. Each unit is manufactured to ensure safety and reliability. Before using this appliance for the first time, please read the instruction manual carefully and keep it for future reference.

## **FEATURES OF THE RUSSELL HOBBS STEAM, SPRAY, DRY IRON**

- 1100W
- Dry, steam, spray ironing
- Pioneering UV Light Steam technology
- Automatic thermo-temperature control system
- Anodized Aluminum soleplate
- Automatic anti-scale function
- Auto-Shut off
- Overheat safety protection circuit
- Anti-Drip feature
- With indicator light
- Audible alarm
- Vertical Steam feature
- 360° Swivel cord
- Soft grip handle
- 300ml Water tank capacity
- Handy long 1.9m power cord
- For domestic use only
- 2 Year warranty, 1 year retail warranty with proof of purchase. The warranty is extended for a further period of 1 year, on condition that the purchaser registers the product on the Russel Hobbs website, within 12 months from the date of purchase of the product.

## IMPORTANT SAFEGUARDS

When using any electrical appliance, basic safety precautions should always be followed including the following:

1. Please read the instructions carefully before using any appliance.
2. Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
3. Incorrect operation and improper use can damage the appliance and cause injury to the user.
4. The appliance is intended for household use only. Commercial use invalids the warranty and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
5. Avoid any contact with moving parts.
6. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
7. Children should be supervised to ensure that they do not play with the appliance.
8. Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by the manufacturer or a qualified person in order to avoid an electrical hazard.
9. Do not use the appliance if it leaks, has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by an authorised service agent
10. To reduce the risk of electric shock, do not immerse or expose the motor/ electrical assembly, plug or the power cord to water or any other liquid.
11. Never immerse the unit in water or any other liquid for cleaning purposes.
12. Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains. Always unplug the unit when not in use, before cleaning or when adding or removing parts.
13. The use of accessory attachments that are not recommended or supplied by the manufacturer may result in injuries, fire or electric shock.
14. A short cord is provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord.

15. Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled on inadvertently.
16. Do not allow the cord to touch hot surfaces and do not place on or near flammable goods, near an open flame, hot gas or electric burner or a heated oven.
17. Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension lead, ensure that the lead is suited to the power consumption of the appliance to avoid overheating of the extension cord, appliance or plug point. Do not place the extension cord in a position where it can be pulled on by children or animals or tripped over.
18. This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended use.
19. DO NOT carry the appliance by the power cord.
20. Always operate the appliance on a smooth, even, stable surface. Do not place the unit on a hot surface.
21. Ensure that the switch is in the "0" or "OFF" position after each use.
22. Don't iron clothing while it's being worn – you'll burn or scald the wearer.
23. Don't touch the soleplate and keep away from the steam emitting from it.
24. Take care when emptying the iron – it may contain hot water.
25. Don't use the iron in the vicinity of children.
26. Use the iron on a stable, level, heat-resistant surface, preferably an ironing board.
27. Don't leave the iron unattended while plugged in, or while it's standing on the ironing board. It could be knocked over by you, by a child or by a pet.
28. Don't fill the iron directly from the tap, use the water beaker provided.
29. Don't fill past the MAX level mark shown on the water tank or water leak from the iron during use.
30. Deposits or minerals in the water supply will generate scale and block the steam holes in the soleplate. It is advisable to use distilled water when filling your iron. Do not use chemically distilled water.
31. Leave the iron upright to cool down fully before cleaning and storing away.
32. Don't use the iron for any purpose other than those described in these instructions.
33. Take care not to scratch the soleplate – avoid buttons, zips, etc.
34. When placing the iron on its heel rest, ensure that the surface on which it has been placed is clean and stable.
35. The iron has a protective thermal fuse, which will blow if it overheats. If this happens, the iron will stop working and must be returned for repair.

36. Always unwind and straighten the power cord before use.

37. Unplug the iron from the mains electrical supply before:

- Cleaning
- Filling with water or emptying the water tank
- Immediately after use
- When not in use
- When moving

38. The appliance generates high temperature steam. Always handle with care and warn other users of potential danger.

39. Don't let the power cord touch the soleplate as it may result in damage as well as a potential fire hazard.

40. Empty the water tank after each use.

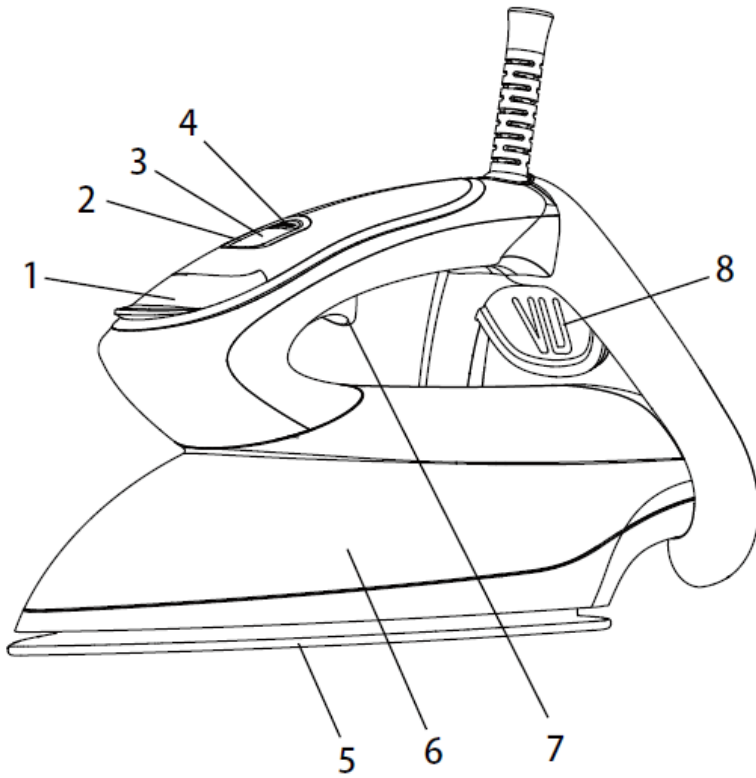
41. Do not add perfume, vinegar or other chemical liquids into the water tank as they may result in damage to the appliance.

42. Do not operate this appliance by means of an external timer.

43. The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.





44. In case of technical problems, switch off the appliance and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment or repair. Always insist on the use of original spare parts. Failure to comply with the above mentioned pre-cautions and instructions, could affect the safe operation of this appliance.

45. Ultraviolet ray radiation from iron's UV lamp may be harmful to our eyes and skin. Please don't disassemble and repair the iron in the case of technical problems. Switch off the appliance and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment or repair. Always insist on the use of original spare parts. Failure to comply with the above mentioned pre-cautions and instructions, could affect the safe operation of this appliance




1. Water inlet cover
2. Temperature indicator ring
3. Steam level light
4. Steam setting button
5. Soleplate
6. Water tank
7. Steam trigger
8. UV decorative light

## OPERATING INSTRUCTIONS

Steam Level	Functions	Cloth
	Strong Steam / Dry Ironing	Linen, Cotton, Wool, Silk, Synthetics, Polyester, Acetate, Acrylic, Polyamide, Nylon
	Soft Steam / Dry Ironing	
	Dry Ironing	Silk Synthetics, Polyester, Acetate, Acrylic, Polyamide, Nylon
	Standby Function	

## BEFORE FIRST USE

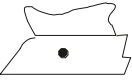




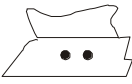



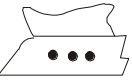



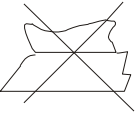
Remove any protective films or stickers from the soleplate and the Iron's body. Wipe the soleplate with a dry soft cloth. Unwind and straighten the power cord. Fill the iron as described in the section "**How to Fill the Water Tank**". Connect the appliance to a suitable mains power supply outlet. Turn the Temperature Dial to the "  " position; the pilot light will glow to indicate that the iron is heating up. Once the pilot light goes off, then the required temperature is reached. Begin first time ironing with an old towel. When the water tank is empty and there is no more steam that can be produced; the preparation work is completed. The iron is now ready for proper use.

**Note:** It is normal for small amount of smoke to be produced the first time you use the iron, this will quickly disappear. When using the steam function for the first time, do not direct the steam towards the laundry, as there could be debris from the steam vents.

## HINTS AND TIPS FOR IRONING

1. Sort the articles to be ironed according to the type of fabric. This will minimize the frequency of temperature adjustment for different garments.
2. Start ironing the fabrics requiring the lowest temperature and progress to the higher ones because the iron heats up quicker than it cools down.
3. "Test iron" a small area on the backside or inside of the garment if you are unsure about the type of fabric. Start with a low temperature and increase gradually.
4. Wait for about three (3) minutes before ironing heat sensitive fabrics. 'Temperature adjustment' will need a certain time to reach the required level no matter if it is higher or lower.
5. Delicate fabrics such as silk, wool, velour, etc. are best ironed with an ironing cloth to prevent shine marks.
6. You may need to press the steam button a few times to activate the burst of steam function.
7. Always keep the soleplate smooth – avoid contact with sharp, hard, metal objects.

**READ THE GARMENT LABELS AND FOLLOW THE MANUFACTURER'S IRONING INSTRUCTIONS THAT ARE OFTEN SHOWN BY SYMBOLS SIMILAR TO THE FOLLOWING:**

Symbol	Fabric	Temp.	Variable steam	Steam Burst	Spraying water
	Synthetic fibres/Silk				
	Wool				
	Cotton Linen				
	<b>Note: the symbol means: "This article cannot be ironed!"</b>				

**NOTE:** If the fabric consists of various kinds of fabrics, always select the temperature required by the most delicate fabrics.

### HOW TO FILL THE WATER TANK



1. Disconnect the appliance from main power supply outlet.
2. Open the water inlet cover.
3. Place the iron in its horizontal position with the soleplate facing down.
4. Fill water through the water-filling inlet hole up to the **MAX** level mark indicated on the side of the iron/ water tank. Never fill above this mark.
5. Close the water inlet cover and wipe off any spillages on Iron.
6. When the water level reaches a low level or is empty, the alarm will give out a sound to indicate refilling is necessary. In this case, the user must stop using the iron and repeat steps 1 to 5 above in **"HOW TO FILL THE WATER TANK"** before continuing to iron.

**Note:** For the best result, it is advisable to use de-mineralized water or distilled water. Do not use chemically de-scaled water or any other liquids.



## DRY IRONING


This function irons without the use of steam.

1. Connect the iron with a suitable mains power supply outlet.
2. The iron indicator light must be on “**MIN**” when starting up the iron
3. The UV light will light up and the temperature indicator ring light will be flashing to indicate the iron has just been started up and is in the heating up process
4. When the temperature indicator ring light is steady, it means the iron has reached the temperature setting.
5. Set the iron level to “”
6. If you need a higher temperature, set the level to “” and don't press the steam trigger. Ironing can take place when the temperature is stable.
7. The steam trigger needs to be pressed regularly during ironing to prevent the iron from shutting off automatically. (Refer to “Auto Shut-off function”
8. After use, press the steam setting button to the “**MIN**” position to switch off.
9. Disconnect the iron from mains power supply outlet.
10. Follow cleaning and maintenance instructions.

**NOTE: The iron will make some soft noises and vibrations during usage, which is normal.**

## STEAM IRONING

This function can only be used at a higher ironing temperature

1. Before each use, it is recommended to clean the steam channels of the iron. This can be done by pressing the steam trigger for more than 20 seconds before usage.
2. Connect the iron with a suitable mains power supply outlet.
3. The iron indicator light must be on “**MIN**” when starting up the iron
4. Set the steam setting button to “”.
5. The UV light will light up and the temperature indicator ring light will be flashing to indicate the iron has just been started up and is in the heating up process
6. When the temperature indicator ring light is steady, it means the iron has reached the temperature setting.

7. Choose the steam level by pressing the steam setting button.
8. Garments can be ironed when the temperature is stable
9. The temperature indicator ring light will flash from time to time during ironing, as the iron is automatically adjusting the thermostat.
10. After use, press the steam setting button to the “ **MIN** ” position to switch off.
11. Disconnect the iron from mains power supply outlet.
12. Follow cleaning and maintenance instructions.

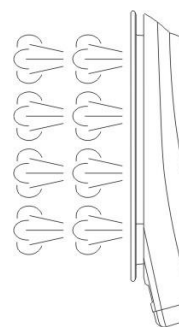
Note: This iron has an anti-drip feature: if you are ironing garments for long periods of time, the soleplate temperature may decrease. The anti-drip function will ensure that water does not leak from the soleplate during this time.

In the case where it is difficult to remove stubborn wrinkles, a damp cloth covering the garment is recommendable to aid the ironing process.

## **BURST OF STEAM IN VERTICAL POSITION**

Burst of steam can also be applied when holding the iron in a vertical position. This function is useful for removing wrinkles on garments in hanging position, hanging curtains, or other hanging fabrics.

By setting the steam level to “ **HI** ” and waiting for the indicator light to be steady, will allow ironing in the vertical steam position.



**Note:** It may be necessary to press the burst of steam button few times to start this function. During the use of ‘Burst of Steam’, stop ironing when the pilot light turns on and then start ironing again only after the pilot light has turned off.

**Warning:** Do not apply steam on any clothes or fabrics that are being worn by human or pets. The temperature of the steam is very high and will burn or scald.

## **AUTO-SHUT OFF FUNCTION**

The iron features an extra safety feature which will shut down the iron automatically when not in use for a long period. When the iron was not in use for longer than 5 minutes, the steam level light will start flashing and the alarm will “beep” 3 times to shut off the iron. To restart the iron, please press the steam setting button and the iron will restart.

## **AUTO-CONTINUOUS STEAM FUNCTION**

In the case where you would like to iron with steam for a longer period to get out very stubborn creases, you can press the steam trigger for 1 second, then the iron will automatically and continuously steam for 1 minute. By pressing the steam trigger once more will stop the continuous steam.

By pressing the steam trigger for more than 3 seconds will switch the steam burst to manual mode and the iron will perform as per normal and not on the automatic continuous steam mode.

## **SELF-CLEANING**

This function removes the scale and minerals built up in the Steam Chamber. The iron will remain in the best condition if this function is performed once every two weeks. You may choose to use the function more frequently depending on the hardness of the water used or water available in your local area.

1. Make sure that the appliance is unplugged from the mains supply outlet.
2. Fill the iron as described in “**How to Fill the Water Tank**” and fill the water tank with 100ml of water. Do not put vinegar or other descaling agents in the water tank.
3. Connect the iron with a suitable mains power supply outlet.
4. Hold the iron horizontally over a sink with water
5. By pressing the steam setting button for 3 seconds, the iron will be on stand-by mode and the auto-pump will start to heat up the iron to start the cleaning process.
6. Steam and boiling hot water will emit from the holes on the soleplate which contains impurities, scale, minerals and flakes (if any) that deposited in the Steam Chamber from previous use.

7. The iron may be slightly shaken back and forth to clean up the limescale in the soleplate
8. The iron will shut off automatically after the auto-clean process.
9. Disconnect the iron from mains power supply outlet.
10. Repeat the self-cleaning process if the iron still contains a lot of impurities.
11. Move the hot iron over a piece of used cloth to remove any water stains that may have formed on the soleplate.
12. Let the iron cool down before you follow storage instructions.

**Note:** To stop the cleaning process, you may press the steam setting button



**Caution:** Keep skin/body away from the hot water.

- Products returned under warranty with faults due to scale will be subject to a repair charge.

## **ANTI-SCALE/ CALCIUM FEATURE**

An anti-scale agent has been incorporated as an advanced feature in the design of this iron. It is an extra measure to help prevent limescale/ calcium build-up and prolong the life of your iron.

## **CLEANING AND MAINTENANCE**

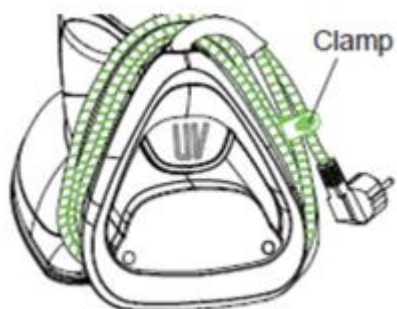
- After using, lift the iron with the water inlet filling hole downwards to empty the remaining water from the water tank into the sink.
- Insert the plug into the socket and set the temperature dial to “  ” for 1-2 minutes to evaporate the remaining water. Once done, turn the dial to “  ”, unplug the iron and let it cool down before storing it.
- This appliance is for household use only and is not user-serviceable.
- Do not open or change any parts by yourself. Please refer to a qualified electrical service department or return to the supplier if servicing is necessary.

- Always remember to unplug the unit from the electrical outlet when not in use and before cleaning.
- Ensure that the steam knob is set to the “**MIN**” position.
- Wipe the soleplate with a damp cloth and a non-abrasive (liquid) cleaner. Once done, buff the soleplate with a clean dry cloth.
- If fiber has adhered/ stuck to the soleplate, use a damp cloth with vinegar to wipe the fiber from the soleplate.
- If scale has blocked a steam hole, please remove it gently using a toothpick. Be careful not to damage the surface of the soleplate
- The body of the appliance should be cleaned with a damp cloth. Do not let water enter the appliance and cause damage to any electrical components.
- Do not use bleach or other abrasive substance or solvents to clean your appliance as it can be damaging to the finish.
- Do not immerse the appliance in water or any other liquid, or hold it under a running tap to clean.

**Note:** Never use sharp or rough objects to remove deposits from the soleplate. Never use any abrasive or descaling agents to clean the iron.

## **STORING THE APPLIANCE**

- Complete Cleaning and Maintenance as instructed above.
- Ensure that the iron is switched off.
- Ensure that all parts are dry before storing.
- Store only once the iron has cooled completely.
- Store the appliance vertically in its box or in a clean, dry place.
- Never store the appliance while it is still wet or dirty.
- The cord can be wrapped around the iron on the back cover position as indicated in the image below. The clamp can be utilised to hold the cord together for easy storage



## TROUBLE-SHOOTING

Problem	Possible Reasons	Solution
No steam is being produced or leakage.	The temperature dial has been set to “ <b>MIN</b> ”	Set the temperature dial to the required position.
Iron does not heat up	Power plug is not plugged in properly to the main power supply outlet	Plug the power plug firmly into the main power supply outlet
	The required steam setting is not selected	Set the steam level light to “ <b>MIN</b> ”. Then press the steam setting button to select the required steam setting
Leaking water from soleplate.	There is still not enough heat being produced.	Use the steam button only after the indicator light has turned off.
	The water is over the max position.	Pour out the remaining water.
Little Steam	A steam hole is blocked.	Clean the steam hole with distilled water.
	Too little water in the water tank.	Fill water into the tank as per earlier instructions.

## SERVICING THE APPLIANCE

There are no user serviceable parts in this appliance. If the unit is not operating correctly, please check the following:

- You have followed the instructions correctly
- That the unit has been wired correctly and that the wall socket is switched on.
- That the mains power supply is ON.
- That the plug is firmly in the mains socket.

If the appliance still does not work after checking the above:

- Consult the retailer for possible repair or replacement. If the retailer fails to resolve the problem and you need to return the appliance, make sure that:

- The unit is packed carefully back into its original packaging.
- Proof of purchase is attached.
- A reason is provided for why it is being returned.

If the supply cord is damaged, it must be replaced by the manufacturer or an authorised service agent, in order to avoid any hazard. If service becomes necessary within the warranty period, the appliance should be returned to an approved Home of Living Brands (Pty) Limited service centre. Servicing outside the warranty period is still available, but will, however, be chargeable.

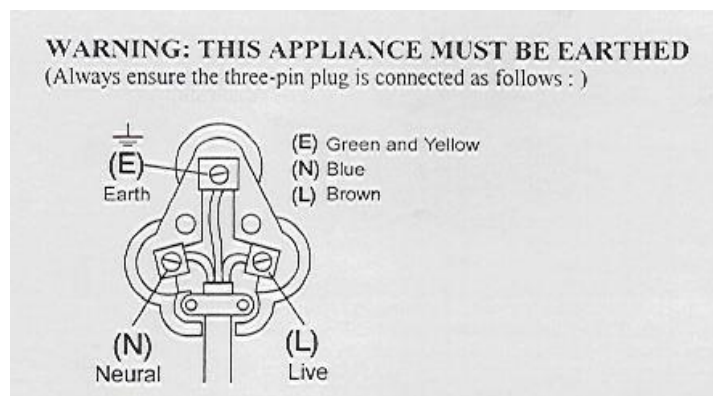
## CHANGING THE PLUG

Should the need arise to change the fitted plug, follow the instructions below.

**This unit is designed to operate on the stated current only. Connecting to other power sources may damage the appliance. Connect a three-pin plug as follows:**

The wires in this mains lead are coloured in accordance with the following code:

Green/Yellow	= Earth
Blue	= Neutral
Brown	= Live



**PLEASE AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE  
IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE  
PRODUCED.**

## **WARRANTY**

1. Home of Living Brands (Pty) Limited (“Home of Living Brands”) warrants to the original purchaser of this product (“the customer”) that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase (“warranty period”).
2. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product (“the supplier”) thereof within the warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
3. The faulty product must be taken to the supplier's service centre to exercise the warranty.
4. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where the customer has not broken the product himself, or used the product for something that it is not supposed to be used for. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.
5. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer.
6. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer.
7. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

### **HOME OF LIVING BRANDS (PTY) LTD (JOHANNESBURG)**

JOHANNESBURG  
CAPE TOWN  
DURBAN

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