



# Russell Hobbs

## INSTRUCTIONS AND WARRANTY



**MODEL NO. RHIRH4**

**RUSSELL HOBBS ULTIMER INFRARED STAINLESS STEEL COOKER**

Congratulations on purchasing our Russell Hobbs Ultima Infrared Stainless Steel Cooker. Each unit is manufactured to ensure safety and reliability. Before using this appliance for the first time, please read the instruction manual carefully and keep it for future reference.

## **FEATURES OF THE RUSSELL HOBBS ULTIMA INFRARED STAINLESS STEEL COOKER:**

- 2 plate Infrared hotplate
- Power: 1200W + 800W
- Stainless steel design with ceramic plates
- Energy saving – up to 20% energy saving\*\*
- Ceramic hotplates are flame proof and feature high temperature resistance up to 800°C
- On/off indicator lights
- No radiation to end user
- Convenient, environmentally friendly, safe and easy to use
- Auto thermostat - temperature adjustable controls
- Can be cleaned easily
- Non slip rubber feet
- For domestic use only
- 2 year warranty (1 year retail - 1 year extended warranty upon registration visit [www.russellhobbs.co.za](http://www.russellhobbs.co.za))

## **IMPORTANT SAFEGUARDS**

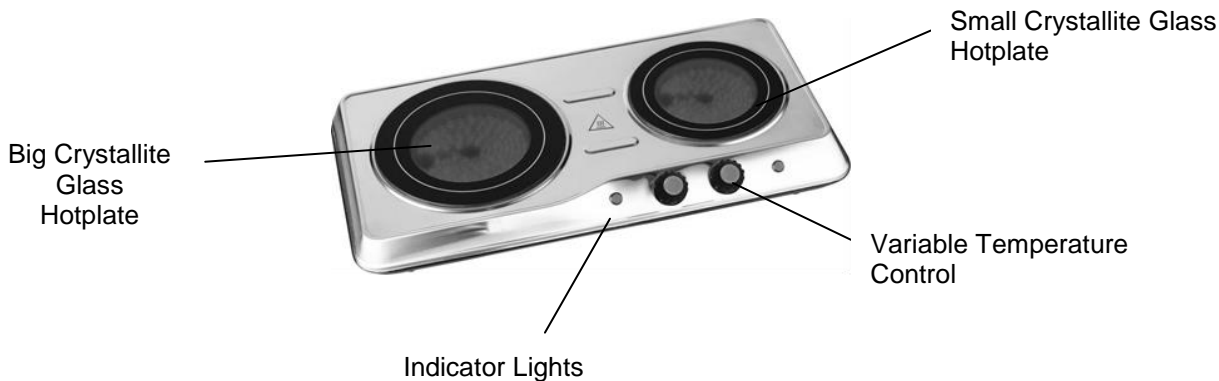
When using any electrical appliance, basic safety precautions should always be followed including the following:

1. Please read the instructions carefully before using any appliance.
2. Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
3. Incorrect operation and improper use can damage the appliance and cause injury to the user.

4. The appliance is intended for household use only. Commercial use invalids the warranty and the supplier can not be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
5. Avoid any contact with moving parts.
6. Close supervision is required when any appliance is used near or by children or invalids.
7. Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by the manufacturer or a qualified person in order to avoid an electrical hazard.
8. Do not use the appliance if it has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by an authorised service agent
9. To reduce the risk of electric shock, do not immerse or expose the element, thermostat control/ probe, plug or the power cord to water or any other liquid.
10. Never immerse the unit in water or any other liquid for cleaning purposes.
11. Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains. Always unplug the unit when not in use, before cleaning or when adding or removing parts.
12. The use of accessory attachments or thermostat control/ probes that are not recommended or supplied by the manufacturer may result in injuries, fire or electric shock.
13. A short cord is provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord.
14. Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled on inadvertently.
15. Do not allow the cord to touch hot surfaces and do not place on or near a hot gas or electric burner or in a heated oven.
16. Do not use the appliance on a gas or electric cooking top or over or near an open flame.
17. Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension lead, ensure that the lead is suited to the power consumption of the appliance to avoid overheating of the extension cord, appliance or plug point. Do not place the extension cord in a position where it can be pulled on by children or animals or tripped over.
18. This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended use.
19. DO NOT carry the appliance by the power cord.
20. Do not leave this appliance unattended during use. Always unplug the unit when not in use or before cleaning.

21. Always operate the appliance on a smooth, even, stable surface. Do not place the unit on a hot surface.
22. Ensure that the switch is in the "Off" or "0" position after each use.
23. The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.
24. In case of technical problems, switch off the appliance and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment or repair. Always insist on the use of original spare parts. Failure to comply with the above mentioned pre-cautions and instructions, could affect the safe operation of this appliance.
25. Do not move the unit while in use.
26. Always insert the thermostat control/ probe into the unit and ensure it is fully inserted before inserting the plug in the power socket.
27. Do not use any sharp cooking utensils, as this will damage the non-stick finish on the unit. Only use wooden or plastic utensils.
28. DO NOT use caustic cleaners, nylons or metal brushes on the non-stick surface. It may scratch or damage the surface.
29. Do not touch hot surfaces. Use handles or knobs.
30. Close supervision is necessary when any appliance is used by or near children.
31. DO NOT place the thermostat control/ probe on the non-stick surface or store the thermostat control/ probe inside the pan. It may scratch or damage the surface.
32. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorised service facility for examination, repair or adjustment.
33. Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
34. Do not operate this appliance by means of an external timer or separate remote control system.
35. Always lift the lid away from your face as escaping steam may cause injury or scalding.
36. Keep hands, arms, face etc clear from the escaping steam when opening the lid.

## PARTS DIAGRAM



### BEFORE USE:

1. Insert the 4 non-slip rubber feet into the holes at the bottom of the unit.
2. Always ensure that the appliance is on a level and stable surface before operating.
3. Before using your ULTIMA INFRARED COOKER for the first time, turn the hot plate to the highest setting (position 5) and let it stand 3 to 5 minutes. This allows the special pre-use protective coating to turn off.

**PLEASE NOTE:** A bit of smoke and smell is normal. Ensure that nothing is on the hot plate.

### OPERATIONAL USE

1. Turn temperature controller between 2 and 5 and adjust during cooking as needed.
2. The indicator light will turn on to indicate that the relevant cooker is heating.
3. The indicator light on the appliance will turn off when it reaches the selected temperature.
4. To keep food warm:
  - a) Turn the dial to 1 to maintain food at a constant warm temperature.
  - b) Turn the dial to OFF (●●●) and food will stay warm for up to 30 minutes as the plate gradually cools down.
5. When not in use. Be sure to turn the dial to OFF (●●●) and disconnected from the power outlet.

### IMPORTANT NOTES:

- a) Use only stainless steel, aluminum and ceramic. DO NOT USE NOT GLASS.
- b) Use cooking pots or pans that have a flat base.
- c) The diameter of the pan base needs to be smaller than the diameter of the heating plate.
- d) Do not use with any base that is concave or uneven.

## CLEANING AND MAINTENANCE

- This appliance is for household use only and is not user-serviceable.
- Do not open or change any parts by yourself. Please refer to a qualified electrical service department or return to the supplier if servicing is necessary.
- Always remember to unplug the unit from the electrical outlet when not in use and before cleaning. Ensure that the temperature dial is set to the “OFF” or “0” position.
- Always unplug the thermostat control/ probe from the unit before cleaning. Remove the thermostat control/ probe by gripping the control on either side firmly and pulling. Do not pull on the cord to remove the thermostat control/ probe from the pan.  
Never allow the thermostat control/ probe to come into contact with any liquid. To clean the thermostat control/ probe, gently wipe it with a soft dry cloth or paper towel. Always ensure that the probe is completely dry before inserting it into the socket of the pan.
- Clean the body of the frying pan while it is still warm after use. Be careful as it may still be hot. Clean when the frying pan is comfortable to the touch. The frying pan should be cleaned with a damp cloth. Do not let water enter the appliance. Clean the frying area of the unit with a damp sponge. Should food not come off immediately, soak the unit with warm water for a few minutes, and then try again. Do not scrub the unit as this will damage the non-stick coating. Always ensure that the socket is completely dry before inserting the thermostat control/ probe.
- Do not use bleach or other abrasive substance or solvents to clean your appliance as it can be damaging to the finish.
- Do not immerse the unit in water or any other liquid, or hold it under a running tap.
- To remove stubborn spots/marks, wipe the surfaces with a cloth slightly dampened in soapy water or mild non-abrasive cleaner. Rinse and dry with a clean, dry, soft cloth.
- After cleaning, completely wipe the frying pan dry with a soft cloth. Clean the frying pan after each use.
- To maintain a longer life of the non-stick coated surface on the inside of the pan, apply a very light coat of cooking oil to the non-stick coating with a paper towel before storing. Repeat periodically.

## STORING THE APPLIANCE

- Unplug the unit from the wall outlet and clean all the parts as instructed above. Ensure that all parts are dry before storing.
- Store the appliance in its box or in a clean, dry place.
- Never store the appliance while it is still wet or dirty.
- Never wrap the power cord around the appliance. Do not store the appliance with the thermostat control/ probe inserted in the unit, always unplug it. Ensure the thermostat control/ probe is stored in a safe place where it will not be dropped, bumped or damaged.

## SERVICING THE APPLIANCE

There are no user serviceable parts in this appliance. If the unit is not operating correctly, please check the following:

- You have followed the instructions correctly
- That the unit has been wired correctly and that the wall socket is switched on.
- That the mains power supply is ON.
- That the plug is firmly in the mains socket.

If the appliance still does not work after checking the above:

Consult the retailer for possible repair or replacement. If the retailer fails to resolve the problem and you need to return the appliance, make sure that:

- The unit is packed carefully back into its original packaging.
- Proof of purchase is attached.
- A reason is provided for why it is being returned.

If the supply cord is damaged, it must be replaced by the manufacturer or an authorised service agent, in order to avoid any hazard. If service becomes necessary within the warranty period, the appliance should be returned to an approved Home of Living Brands (Pty) Ltd service centre. Servicing outside the warranty period is still available, but will, however, be chargeable.

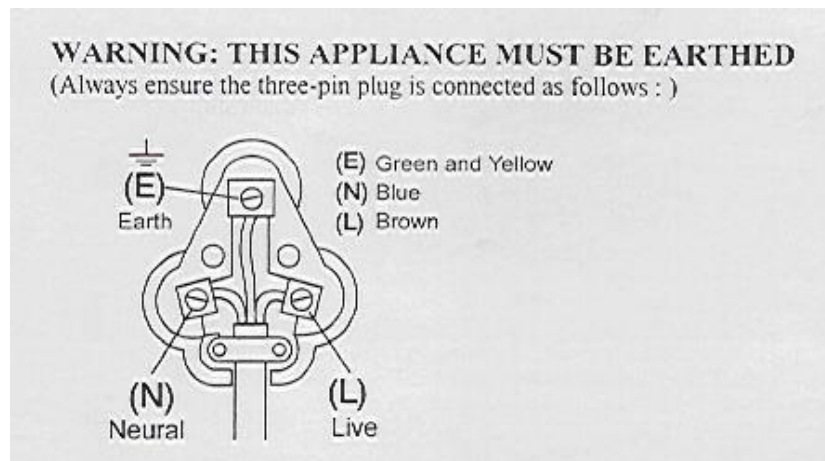
## CHANGING THE PLUG

Should the need arise to change the fitted plug, follow the instructions below.

**This unit is designed to operate on 230V-240V current only. Connecting to other power sources may damage the appliance. Connect a three-pin plug as follows:**

The wires in this mains lead are coloured in accordance with the following code:

Green/Yellow = Earth  
Blue = Neutral  
Brown = Live





**PLEASE AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE  
IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE PRODUCED.**

**2 YEAR WARRANTY**

*1 year retail | 1 year extended*

*warranty upon registration\**

*visit [www.russellhobbs.co.za](http://www.russellhobbs.co.za)*

**W A R R A N T Y AND EXTENDED WARRANTY**

1. Home of Living Brands (Pty) Limited ("Home of Living Brands") warrants to the original purchaser of this product ("the customer") that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase ("warranty period").
2. Home of Living Brands shall extend the warranty period for a further period of 1(one) year ("extended warranty period"), on condition that the purchaser registers the product on the website, within 12 months from the date of purchase of the product. The website address for registration is as follows: <http://russellhobbs.co.za/info-pages/warranty-info.aspx>. The extended warranty period only applies to products purchased on or after 1 October 2017.
3. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product ("the supplier") thereof within the warranty period or if applicable, the extended warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
4. The faulty product must be taken to the supplier's service centre to exercise the warranty.
5. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where the customer has not broken the product themselves, or used the product for something that it is not supposed to be used for. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.
6. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer.
7. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer, subject to the supplier's discretion.
8. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

**HOME OF LIVING BRANDS (PTY) LTD (JOHANNESBURG)**

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