



**MODEL NO: RHAC10** 

**Russell Hobbs Portable Air-conditioner** 

### IMPORTANT SAFEGUARDS

When using your Russell Hobbs Portable Aircon, basic pre-cautions should always be followed including the following:

- 1. Please read the instructions carefully before using any appliance.
- 2. Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
- 3. Only use the unit for its intended use as described in this instruction manual.
- 4. Avoid any contact with moving parts.
- 5. Do not immerse the unit, plug or power cord in water or allow any liquid to come into contact with any part of the appliance.
- 6. Do not operate the unit with wet hands to avoid electric shock.
- 7. Close supervision is necessary when any appliance is used by or near children.
- 8. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 9. Unplug the unit from the power supply when not in use, when moving it from one location to another, before adding or removing parts and before cleaning
- 10. Do not use the appliance if it has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by an authorised service agent.
- 11. Do not allow objects to fall into the openings and do not insert objects through the guard when the unit is in operation.
- 12. Do not use outdoors.
- 13. Do not block air circulation.
- 14. To disconnect, grip the plug and pull from the wall outlet. Never unplug by pulling on the power cord.
- 15. Do not put heavy objects on top of the appliance.
- 16. Do not try to over extend or stretch the mains cable.

- 17. Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension cord, ensure that the cord is suited to the power consumption of the appliance to avoid overheating of the extension cord, appliance or plug point. Do not place the extension cord in a position where it can be pulled on by children or animals or tripped over.
- 18. Unplug the unit when not in use.
- 19. Never attempt to open any part or dismantle the controls. Responsibility for failure cannot be accepted if these instructions have been ignored and the warranty will become invalid.
- 20. The appliance is intended for household use only. Commercial use invalidates the warranty and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
- 21. The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.
- 22. In case of technical problems, switch off the unit and do not attempt to repair it yourself.
  Return the appliance to an authorised service facility for examination, adjustment or repair.
  Always insist on the use of original spare parts. Failure to comply with the above mentioned pre-cautions and instructions, could affect the safe operation of this appliance.
- 23. Do not use the unit on a socket under repairs or not installed properly.
- 24. Do not use the unit under the following conditions or circumstances:
- Near a source of fire.
- ❖ An area where oil is likely to splash.
- An area exposed to direct sunlight.
- An area where water is likely to splash.
- Near a bath, a shower or a swimming pool.
  - 25. Never insert your fingers, rods into the air outlet. Take special care to warn children of these dangers.
  - 26. Keep the unit upward while in transport and storage.
  - 27. Before cleaning the air-conditioner, always turn off or disconnect the power supply.
  - 28. When moving the air-conditioner, always turn off and disconnect the power supply, and move it slowly.

- 29. Do not cover the appliance
- 30. All the air-conditioner sockets must comply with the local electric safety requirements. If necessary, please check it for the requirements.

#### Notes:

- If any parts are damaged, please contact the dealer or a designated repair shop;
- In case of any damage, please turn off the air switch, disconnect the power supply, and contact the dealer or a designated repair shop;
- In any case, the power cord shall be firmly grounded.
- To avoid the possibility of danger, if power cord is damaged, please turn off the air switch and disconnect the power supply. It must be replaced from the dealer or a designated repair shop.

# **Parts Diagram**

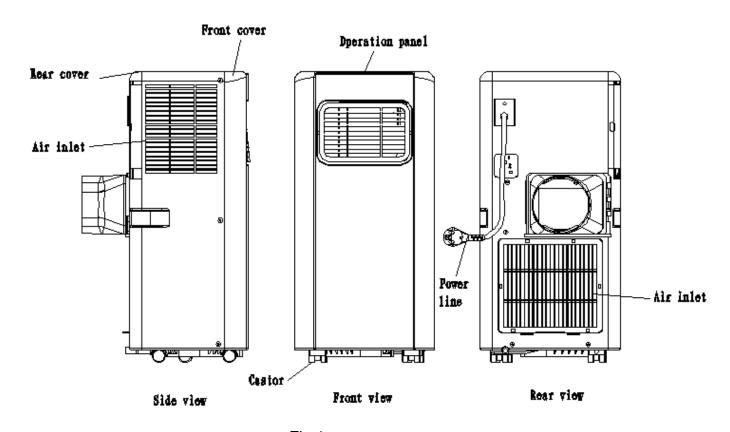


Fig.1

## **Accessories**

Ports	Parts name	Qty/set
	portable air conditioner	1
	exhaust hose	1
	flat fixing clip	1
	square fixing clip	1
	mounting board	1

Fig.2

After unpacking, please check whether the above-mentioned accessories are included, and check their purposes in the installation introduction in this manual.

# **Appearance and Function of Control Panel**

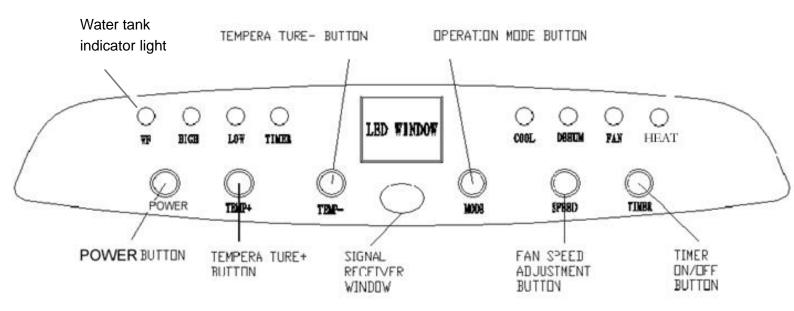
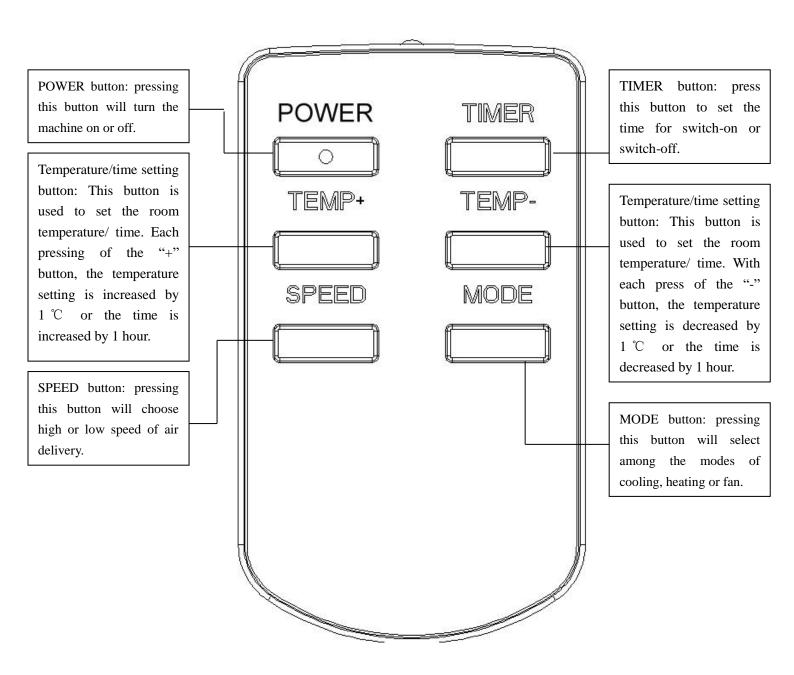


Fig.3

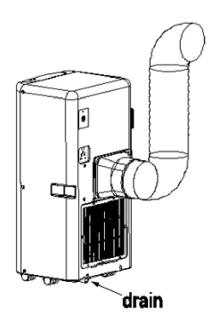
## **Appearance and Function of Remote Controller**



# **Operation Introduction**

Before starting operations in this section:

- 1) Find a place where there is power supply nearby.
- 2) Insert the power cord into a grounded AC220~240V/50Hz socket.
- 3) Press the POWER button to turn on the air-conditioner.



#### 1.Before use

- Operation temperature range:

	Maximum cooling	Minimum cooling
DB/WB(°C)	35/24	18/12

Check whether the exhaust hose has been mounted properly.

Cautions for cooling and dehumidifying operations:

- When using cooling and dehumidifying functions, keep an interval of at least 3 minutes between each on/off.
- Ensure the power supply meets the requirements.
- The socket is for AC use.
- Do not share one socket with other appliances.
- Power supply is AC220--240V, 50Hz

#### 2. Cooling operation

- Press the "Mode" button until the "Cool" icon appears.
- Press the "TEMP+" or "TEMP" button to select a desired room temperature. (16°C-31°C)

- Press the "Fan Speed" button to select wind speed.

#### 3. Dehumidifying operation

- Press the "Mode" button until the "Dehumidify Indicator Lamp" blinks
- Set the selected temperature to current room temperature minus 2°C. (16°C-31°C)
- Set the fan motor to LOW wind speed.

#### 4. Timer operation

- Timer ON setting:
- 1. When the air-conditioner is OFF, press the "Timer" button and select a desired ON time through the temperature and time setting buttons.
- 2. "Preset ON Time" is displayed on the operation panel.
- 3. ON time can be regulated at any time in 0-24 hours.
- Timer OFF setting
- 1. When the air-conditioner is on press "Timer" button and select a desired OFF time through the temperature and time setting buttons.
- 2. "Preset OFF Time" is displayed on the operation panel.
- 3. OFF time can be regulated for 0-24 hours.

#### 5. Water Drainage

- When the water level of the internal water tank reaches a predetermined level the WF light will turn on on the control panel. This indicates that the water tank must be emptied. To do so remove the black cap and then the white stopper and tilt the unit backward so that the water can drain from the unit. Ensure this is done in an area where the water can be drained.

# **Installation Explanations**

#### 1. Installation Explanations:

- The portable air-conditioner must be installed on a flat level surface with no obstructions or objects surrounding it. Don't block the air outlet, and ensure any objects around it are at least 30cm away from the unit. (See Fig.8)
- The unit should not be installed in dry cleaner or any areas where high humidity occurs.
- The socket wiring should be in accordance with the local electric safety requirements.

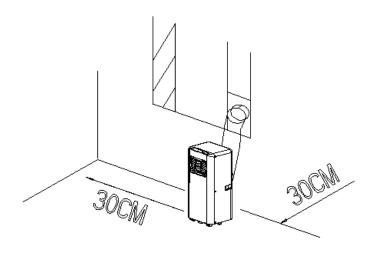
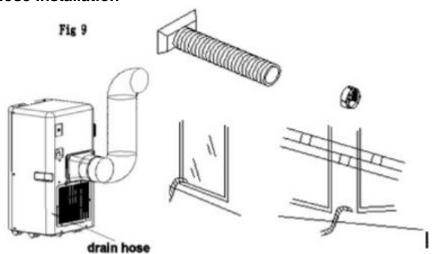


Fig.8

#### 2. Exhaust Hose Installation



## A) Temporary installation

- Twist both ends of the exhaust hose into the square fixing clip and the flat fixing clip.
- Insert the square fixing clip into the openings at the back of the air conditioner (see Fig.9).
- Place the other end of the exhaust hose through a windowsill.

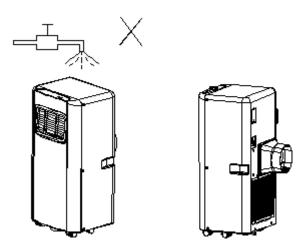
#### 3. Internal Tank Water Full Notification Function

- The inner water tank in the air-conditioner has a water level safety switch. When the water level reaches a predetermined level, the water full indicator lamp will light up to warn you to empty the water tank.

## **Maintenance**

- 1) Before cleaning, ensure to disconnect the unit from any electric supply outlet.
- 2) Do not use gasoline or other chemicals to clean the unit.
- 3) Do not wash the unit directly.

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#### 1. Air Filter

- If the air filter becomes clogged with dust/dirt, the air filter should be cleaned once every two weeks.
- Dismounting

Open the air inlet grille and remove the air filter.

- Cleaning

Clean the air filter with neural detergent in lukewarm water and leave it to stand and dry. Mounting

Putting the air filter into the inlet grille, replace the components as they were.

#### 2. Clean the Air-conditioner Surface

First clean the surface with a neutral detergent and damp cloth, and then wipe it with a dry cloth.

# **Troubleshooting**

Troubles	Possible Causes	Suggested Remedies
1. The unit does not start when	- Water full indicator lamp	Empty the water out of the
pressing power button.	blinks, and water tank is full.	water tank.
	- Room temperature is lower	Reset the temperature
	than the setting temperature.	
	(Cooling mode)	
2. The unit is not cooling the	- The doors or windows are not	Make sure all the windows and
room enough.	closed.	doors are closed.
	- There are heat sources inside	Remove the heat sources if
	the room.	possible
	- Exhaust air hose is not	Connect or clean the exhaust
	connected or blocked.	air hose.
	- Temperature setting is too	Reset the temperature
	high.	
	- Air inlet is blocked.	Clean the air inlet.
3. The unit is noisy.	- The ground is not level or not	Place the unit on a flat, level
	flat enough	ground if possible
	- The sound comes from the	It is normal.
	flowing of the refrigerant inside	
	the air conditioner	
4. E0 Code	Room temperature sensor	Replace room temperature
	failed	sensor (the unit can also work
		without replacement.)
5. E2/E4 Code	Water full.	- Empty water tank.

#### **SERVICING THE APPLIANCE**

There are no user serviceable parts in this appliance. If the unit is not operating correctly, please check the following:

- You have followed the instructions correctly
- That the unit has been wired correctly and that the wall socket is switched on.
- That the mains power supply is ON.
- That the plug is firmly in the mains socket.

If the appliance still does not work after checking the above:

- Consult the retailer for possible repair or replacement. If the retailer fails to resolve the problem and you need to return the appliance, make sure that:
- The unit is packed carefully back into its original packaging.
- Proof of purchase is attached.
- A reason is provided for why it is being returned.

If the supply cord is damaged, it must be replaced by the manufacturer or an authorised service agent, in order to avoid any hazard. If service becomes necessary within the warranty period, the appliance should be returned to an approved Home of Living Brands (Pty) Limited service centre. Servicing outside the warranty period is still available, but will, however, be chargeable.

#### AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE

#### IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE PRODUCED.

#### 2 YEAR WARRANTY

1 year retail □ 1 year extended warranty upon registration\*
visit www.russellhobbs.co.za

#### WARRANTY

- 1. Home of Living Brands (Pty) Limited ("Home of Living Brands") warrants to the original purchaser of this product ("the customer") that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase ("warranty period").
- 2. Home of Living Brands shall extend the warranty period for a further period of 1(one) year ("extended warranty period\*"), on condition that the purchaser registers the product on the website, within 12 months from the date of purchase of the product. The website address for registration is as follows: http://russellhobbs.co.za/info-pages/warranty-info.aspx. The extended warranty period only applies to products purchased on or after 1 October 2017.
- 3. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product ("the supplier") thereof within the warranty period or if applicable, the extended warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
- 4. The faulty product must be taken to the supplier's service centre to exercise the warranty.
- 5. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where (a) the customer is not the cause of the product breaking, and (b) the product has been used for the intended purpose stipulated in the product manual. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.
- 6. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer. In this regard any accessories supplied with the product by the supplier, may be excluded in this warranty or extended warranty (see Exclusions to Warranty and Extended Warranty document).
- 7. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer, subject to the supplier's discretion.
- 8. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

### HOME OF LIVING BRANDS (PTY) LTD (JOHANNESBURG)

JOHANNESBURG TEL NO. (011) 490-9600
CAPE TOWN TEL NO. (021) 552-5161
DURBAN TEL NO. (031) 303-1163

www.homeoflivingbrands.com www.russellhobbs.co.za www.facebook.com/RussellHobbsSA

#### EXCLUSIONS TO WARRANTY

- 1. Any accessories supplied with the product, including but not limited to, bowls, jugs, mills or carafes made either of glass or plastic and supplied with this appliance (hereinafter referred to as "the accessory or accessories"), is warranted to be free from material and workmanship defects for the duration of the appliance warranty.
- 2. The accessories should give trouble free service when used in accordance with the directions described in the instruction manual. However, the accessories will be damaged if subjected to impact, and this damage is not covered by the warranty. Such impact damage can occur either from the outside (if for example it is dropped or knocked against a hard surface), or from within (if for example foreign objects are placed within the accessories and the power is switched on).
- 3. Should you need to replace an accessory during the warranty period; a claim for a free replacement will only be considered if the item (including all shards and broken parts) is returned to the nearest HOLB service centre for examination.
- 4. The remains of the accessory will be carefully examined by the relevant professionals and if it is determined (at the sole discretion of HOLB) that the damage was caused by impact, then the claim will be refused and will not be covered by the warranty or any extended warranty.
- 5. Any replacement part provided in terms of clause 4 above will become a chargeable item payable by the customer.