

INSTRUCTIONS AND WARRANTY



MODEL NO. RHHT205
ENTERTAINER HOT TRAY
WITH TEMPERATURE CONTROL

Congratulations on purchasing our Russell Hobbs Entertainer Hot Tray with Temperature Control. Each unit is manufactured to ensure safety and reliability. Before using this appliance for the first time, please read the instruction manual carefully and keep it for future reference.

FEATURES OF THE RUSSELL HOBBS ENTERTAINER HOT TRAY WITH TEMPERATURE CONTROL

- · Elegant slim line design ensures easy storage
- 5mm thick tempered glass top for durability, additional safety and peace of mind
- Power indicator light
- Integrated handles and feet to ensure stability
- Variable temperature control heats from 45° C to 110° C
- Product size: 600 x 415 x 45mm
- Extra-large heating area of 530 x 400mm (2cm safety area around the glass surface without heating)
- High-grade aluminium alloy frame
- Heat resistant frame
- Non-slip rubber feet
- Powerful 250W heating element for fast heating
- Energy saving due to constant-temp technology
- Convenient to use and easy to clean
- Entertain guests for hours while prepared food stays hot and ready to serve
- For domestic use only
- 1 year warranty

IMPORTANT SAFEGUARDS

When using any electrical appliance, basic safety precautions should always be followed including the following:

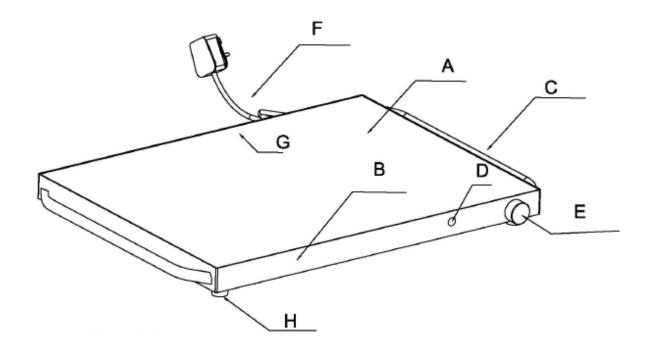
NOTE: Don't put the mains lead, plug, or base unit in water or any other liquid. Don't use the appliance in a bathroom or near any source of water.

- 1. Please read the instructions carefully before using any appliance.
- 2. Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
- 3. Incorrect operation and improper use can damage the appliance and cause injury to the user.
- 4. The appliance in intended for household use only. Commercial use invalids the warranty and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
- 5. Avoid any contact with moving parts.
- 6. Close supervision is required when any appliance is used near or by children or invalids.
- 7. Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by the manufacturer or a qualified person in order to avoid an electrical hazard.
- 8. This product is not designed to be used by persons with reduced physical or mental capabilities, lack of experience or knowledge, unless they are given suitable supervision, this includes children.
- 9. Do not use the appliance if it has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by an authorised service agent
- 10. To reduce the risk of electric shock, do not immerse or expose the electric base unit, plug or the power cord to water or any other liquid.
- 11. Never immerse the electric base unit in water or any other liquid for cleaning purposes.
- 12. Do not use the appliance with wet hands or if the appliance itself is wet.
- 13. Do not touch the plug with wet or damp hands.

- 14. Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains. Always unplug the unit when not in use, before cleaning or when adding or removing parts.
- 15. The use of accessory attachments which are not recommended or supplied by the manufacturer may result in injuries, fire or electric shock.
- 16. A short cord is provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord.
- 17. Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled on inadvertently.
- 18. Do not allow the cord to touch hot surfaces and do not place on or near a hot gas or electric burner or in a heated oven.
- 19. Do not use the appliance on a gas or electric cooking top or over or near an open flame.
- 20. Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension lead, ensure that the lead is suited to the power consumption of the appliance to avoid overheating of the extension cord, appliance or plug point. Do not place the extension cord in a position where it can be pulled on by children or animals or tripped over.
- 21. Do not use this appliance for anything other than its intended use.
- 22. DO NOT carry the appliance by the power cord.
- 23. Do not leave this appliance unattended during use. Always unplug the unit when not in use or before cleaning.
- 24. Always operate the appliance on a smooth, even, stable surface. Do not place the unit on a hot surface.
- 25. Switch the appliance to the "Off" or "0" position before moving the unit around as well as before and after each use.
- 26. The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.
- 27. In case of technical problems, switch off the appliance and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment or repair. Always insist on the use of original spare parts. Failure to comply with the above mentioned pre-cautions and instructions, could affect the safe operation of this appliance.

- 28. Close supervision is necessary when any appliance is used by or near children.
- 29. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorised service facility for examination, repair or adjustment.
- 30. Do not operate this appliance by means of an external timer or separate remote control system.
- 31. This appliance is intended to be used in household applications only.
- 32. To avoid severe burns do not touch hot surfaces while the appliance is in use.
- 33. Allow the appliance to completely cool down after use, before touching any of the surfaces to avoid severe burns.
- 34. It is recommended that the hot tray not be used for longer than 5-7 hours.
- 35. DO NOT cover the hot tray with aluminium foil, cloth or any other material.
- 36. DO NOT use the appliance if the heated surface is cracked.
- 37. Never attempt to open any part or dismantle the controls. Responsibility for failure cannot be accepted if this instruction has been ignored.
- 38. Care must be taken when placing heavy metal pots or pans on the glass surface.
- 39. Do not use sharp or abrasive objects to clean glass.
- 40. Do not place refrigerated or frozen food/containers onto the hot tray surface once already heated.
- 41. Do not place plastic containers on the heated surface.
- 42. Never carry or move the hot tray with dishes/pots on top. Each individual dish or pot should be carried separately to avoid accidental burning from hot foods or liquids.
- 43. Move the hot tray only by holding the base of the product.
- 44. Ensure the base and underside of dishes/food containers are clean before using them on the hot tray.
- 45. Always store the hot tray flat and do no store any goods on top of it.

PARTS DIAGRAM



- A. Tempered Glass Surface
- B. Aluminium Frame
- C. Handle
- D. Indicator Light
- E. Temperature Knob/ Dial
- F. Power Cord with Plug
- G. Switch
- H. Non-slip Feet

PURPOSE AND INTENDED USE

The appliance described in this instruction manual is suitable for household use to heat food and keep food warm. It is not intended to be used to cook food. This appliance is intended to be used in household and similar applications such as:

• Staff kitchen areas in shops, offices and other working enironments

- Farm houses
- By clients in hotels, motels and other residential type environments
- Bed and breakfast type environments

GENERAL INFORMATION

- Meals can be prepared and cooked when convenient and then served on the hot tray in clean dishes many hours later when family or friends are ready to eat.
- Food is maintained at a heat level just under cooking point to prevent overcooking and drying out (two main causes of food losing flavour).
- For best results, use shallow, flat bottomed, covered dishes.
- Meat should be slightly under-done if it is to be kept on the hot tray for longer than 15 (fifteen) minutes.
- Cover food with foil or a lid to prevent it from drying out.

OPERATING INSTRUCTIONS

BEFORE FIRST USE

Take the appliance out of the box and take off any protective wrappings. REMEMBER: DO NOT LEAVE PROTECTIVE PACKAGING LYING AROUND, AS IT COULD BE DANGEROUS AROUND INFANTS. Before first use, position the hot tray on a flat surface. Wipe the hot tray with a damp soft cloth. Buff dry with a clean and dry soft cloth. Do not plug the power cord into the outlet before reading this instruction manual. Ensure that the temperature control knob is set to '0'/ 'OFF' position before plugging the appliance into the power outlet. Plug your hot tray into the power outlet. The hot tray will now be ready to turn on.

HOW TO USE THE HOT TRAY

- Once ready to use, the temperature control knob must be turned clockwise to set the desired temperature. If the temperature control knob is turned fully clockwise, the hot tray will be set to the maximum temperature of 110°C.
- 2. The indicator light will turn on.
- 3. To lower the temperature, turn the control knob anti-clockwise.
- 4. The indicator light will switch off as soon as the desired temperature is reached and will turn on again when the temperature goes below the set temperature. This will continue, indicating that the thermostatic control is operating to maintain the selected temperature.
- 5. If used outdoors, a higher temperature may be required.
- 6. Place dishes/food containers on to the hot tray.

CLEANING AND MAINTENANCE

- 1. This appliance is for household use only and is not user-serviceable.
- Do not open or change any parts by yourself. Please refer to a qualified electrical service department or return to the supplier if servicing is necessary.
- 3. Always remember to unplug the unit from the electrical outlet when not in use and before cleaning. Ensure that the control knob is set to the "OFF" or "0" position.
- 4. Allow the hot tray sufficient time to cool.
- 5. Once the hot tray has cooled, wipe it with a damp soft cloth or sponge and mild detergent.

 Avoid seepage of the detergent/ water/ cleaner between the glass and the frame.
- 6. For stains, use any oven cleaner to remove them.
- 7. When finished cleaning, wipe and buff dry with a soft clean cloth or paper towel.
- 8. DO NOT submerge the hot tray in water, hold it under a running tap or any other liquid. Do not use water sprays/ or detergent sprays to clean it.
- 9. Clean your hot tray daily.
- 10. Always ensure that the parts are completely dry before use or storing.

- 11. Do not use abrasive or sharp objects to remove marks. Do not scrub the hot tray as this will damage the finishing.
- 12. Do not use bleach or other abrasive substance or solvents to clean your appliance as it can be damaging to the finish.
- 13. Please handle your hot tray with care to prevent any damage to the unit and internal parts.

 The hot tray should be stored somewhere which is ventilated and has non-corrosive gas.
- 14. Do not store any flammable objects near the hot tray.

TROUBLESHOOTING

| Fault | Possible Cause | Solution |
|----------------------|--------------------------|-----------------------------|
| Hot Tray Not Working | The power outlet is not | Check that the power outlet |
| | switched on. | is switched on at the wall. |
| | The unit is not switched | Check that the unit is |
| | on. | plugged in and switched on. |
| | | |
| | The plug or power lead | Contact your nearest Home |
| | is damaged. | of Living Brands Service |
| | | Center. |
| | | Contact your nearest Home |
| | Internal wiring fault. | of Living Brands Service |
| | | Center. |

SERVICING THE APPLIANCE

There are no user serviceable parts in this appliance. If the unit is not operating correctly, please check the following:

- You have followed the instructions correctly
- That the unit has been wired correctly and that the wall socket is switched on.
- That the mains power supply is ON.
- That the plug is firmly in the mains socket.

If the appliance still does not work after checking the above:

- Consult the retailer for possible repair or replacement. If the retailer fails to resolve the problem and you need to return the appliance, make sure that:
 - The unit is packed carefully back into its original packaging.
 - Proof of purchase is attached.
 - A reason is provided for why it is being returned.

If the supply cord is damaged, it must be replaced by the manufacturer or an authorised service agent, in order to avoid any hazard. If service becomes necessary within the warranty period, the appliance should be returned to an approved Home of Living Brands (Pty) Limited service centre. Servicing outside the warranty period is still available, but will, however, be chargeable.

CHANGING THE PLUG

Should the need arise to change the fitted plug, follow the instructions below.

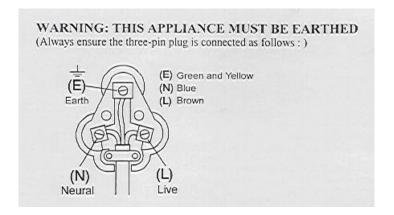
This unit is designed to operate on the stated current only. Connecting to other power sources may damage the appliance. Connect a three-pin plug as follows:

The wires in this mains lead are coloured in accordance with the following code:

Green/Yellow = Earth

Blue = Neutral

Brown = Live



IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE PRODUCED.

WARRANTY

- 1. Home of Living Brands (Pty) Limited warrants to the original purchaser of this product ("the customer") that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase ("warranty period").
- Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product ("the supplier") thereof within the warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
- 3. The faulty product must be taken to the supplier's service centre to exercise the warranty.
- 4. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where the customer has not broken the product himself, or used the product for something that it is not supposed to be used for. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.
- 5. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer.
- 6. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer.
- 7. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

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